

Nigahban Welfare Association

Annual Performance Report:

Financial Year Ended: June 30, 2020

Executive Summary:

Nigahban Welfare Association, a non-profit organization, is committed to providing quality healthcare services through the management of surgical wards at Civil Hospital Karachi. The organization relies on funding from the Sindh government and private donors to sustain its operations. The focus for the financial year 2020 was to raise funds amounting to 170 Million rupees through zakat and donations.

Financial Highlights:

1. Revenue Sources:

- Sindh Government Grant: [100,000,000]
- Zakat and Donations: [58,077,455]
- Other Revenue Streams: [Nil]

2. Expenditures:

- Surgical Wards Operations: [41,135,031]
- Administrative Costs: [11,361,861]
- Fundraising Expenses: [3,969,704]
- Miscellaneous: [122,294]

3. Fundraising Target for 2020:

- Zakat and Donations: 170 Million Rupees

Breakdown of Operations:

Surgical Wards at Civil Hospital Karachi:

1. Patient Services:

- Number of Surgeries Conducted: [1001]
- Emergency Services Provided: [174]
- Outpatient Clinics: [152]

Fundraising Initiatives:

1. Campaigns Conducted:

- Ramadan, 2020, Zakat and Donation

Challenges Faced:

1. Funding Shortfalls:

- **Reduced Donations:** Economic uncertainty led to a decrease in donations from individuals and corporations, which NWA heavily rely on for funding.
- **Grant Reductions:** Foundations and governmental bodies reallocated funds to address immediate pandemic-related needs, reducing the availability of grants for other projects.

2. Operational Disruptions:

- **Remote Work Adaptation:** NWA had to transition to remote work, which posed difficulties due to limited digital infrastructure and varying levels of technological literacy among staff.

3. Volunteer Engagement:

- **Safety Concerns:** Ensuring the safety of volunteers was challenging, leading to a reduction in volunteer participation and difficulty in mobilizing on-ground support.

4. Supply Chain Issues:

- **Procurement Challenges:** Acquiring essential supplies, including personal protective equipment (PPE) and medical supplies, was difficult due to high global demand and disrupted supply chains.

5. Mental Health and Wellbeing:

- **Staff Wellbeing:** The increased workload, health risks, and emotional strain of the pandemic took a toll on the mental health and wellbeing of NGO staff and volunteers.
- **Burnout:** Prolonged crisis response efforts led to burnout among employees, affecting their productivity and commitment.

Future Plans:

1. Organized the Endoscopy Suite

- Space Required
- Building renovation
- Hiring architecture

2. Import of Import of Medical Equipment/ Machinery

- Fluoroscopy Machine
- Endoscopy System

3. Diversification of Funding Sources:

- Strategies to reduce dependency on specific funding channels

4. Continuous Improvement:

- Initiatives to enhance the efficiency of healthcare services and programs

Conclusion:

Nigahban Welfare Association remains dedicated to its mission of providing quality healthcare services and preventive programs. The report reflects our commitment to transparency and accountability in managing funds for the betterment of healthcare in Sindh.



Muhammad Saeed Quraishy
General Secretary
Nigahban Welfare Association

