

1 Idle

Sugar 01/04/2020 10:32
 BBE 260 123
 SUGAR

Ink 90% Solvent 95%

Message Store Line Settings Message Settings

Start Printing Power Off

2 Main Menu

User Login Maintenance Help

System Information

Exit

3 Select User

LINE MANAGER
 MAINTENANCE ENGINEER
 OPERATOR
 PRODUCTION MANAGER
 SUPERVISOR

Exit

4 Main Menu

User: SUPERVISOR

Printer Setup Logout Maintenance

Backup & Restore Help System Information

Exit

5 Printer Setup (1 of 2)

Locale Date & Time

Installation User Management

Security Options User Interface Settings

Network Settings Warnings

More Exit

6 Installation

Ink/Solvent 3103/3501

Printhead Cover Override No

Printer Configuration Code B8TV-4NUA-8APA-ZFTT-URR9-WCY6

Printer Serial Number AB564

Exit

7 Enter Configuration Code

New PrinterNet configuration code goes here

1 2 3 4 5 6 7 8 9 0 - =

Q W E R T Y U I O P []

A S D F G H J K L ; ' #

\ Z X C V B N M , . /

Enter ↑ Space Alt ↵ Cancel

8 Printer Setup (1 of 2)

Locale Date & Time

Installation User Management

Security Options User Interface Settings

Network Settings Warnings

More Exit

9 Network Settings

MAC Address 1C:BF:CE:15:99:57

Default Gateway

SSID

Test External

Exit

10 Enter SSID

Enter SSID here - Pay attention to lower/upper case and special characters

1 2 3 4 5 6 7 8 9 0 - =

Q W E R T Y U I O P []

A S D F G H J K L ; ' #

\ Z X C V B N M , . /

Enter ↑ Space Alt ↵ Cancel

11 Enter Password (8 - 64 characters)

Enter Wi-Fi password here - pay attention to upper/lower case & special characters

1 2 3 4 5 6 7 8 9 0 - =

Q W E R T Y U I O P []

A S D F G H J K L ; ' #

\ Z X C V B N M , . /

Enter ↑ Space Alt ↵ Cancel

12

Power Off

30 Secs

Linx PrinterNet Easy Installation Guide

Prepare

You will need the following: -

- Wireless dongle & replacement protective cap
- PrinterNet configuration code & temporary password
- The Wi-Fi SSID & password that you are connecting to
- PrinterNet username and password to access PrinterNet

Setup

Power on the printer

Follow steps 1 – 3 to log in using your temporary password

Follow steps 4 – 7 to enter the PrinterNet configuration code

Follow steps 8 – 11 to enter the Wi-Fi SSID & password, pay attention to case and special characters

Connect

Power down the printer

Insert the wireless dongle in to the USB port on the side of the printer

Replace the existing cover with the new one provided

Power on the printer

Wait 30 secs

The icon in the status bar will change to show the printer is connected



Enable Remote Control

To connect to the printer remotely, you will need to turn on Remote Control

Navigate back to the **Printer Setup** page, steps 4 – 5

Select **Security Options**

Select **Remote Control** to turn it from **OFF** to **ON**

The icon in the status bar will change to show remote control is now active



PrinterNet Dashboard

Log into your PrinterNet dashboard using the link, username and password that was emailed to you

To guide you through the PrinterNet dashboard, there are several videos available on our youtube channel

Search *Linx Printing youtube* in your browser, or copy and paste the link below: -

<https://www.youtube.com/channel/UCQ2ry0Fcw6W-5pa210-ftdA>

Having trouble connecting?

Check the date and time in the printer are correct
Check the serial number stored in the printer matches the one on the rear sticker of the printer
Check the printer software is V4.1.0 or above – check in the **Systems Info** page on the printer
Check your Wi-Fi SSID and password are entered correctly, remember this is case sensitive. Re-enter them if you are unsure by going back to step 8

Important - After any changes, power cycle the printer for the changes to take effect

To test to see if the printer has connected to the internet, go to **Printer Setup, Network Settings** and click on **Test External Access**

If **OK** is displayed, then the printer is connected to the internet and has not yet connected to PrinterNet - wait 5 minutes and if still not connected, restart the printer

If **No Access** is displayed, the printer cannot connect to the internet. Check you Wi-Fi details are entered in the printer correctly. You could try using the same details to connect to Wi-Fi via your mobile phone

If none of the above options work, try resetting PrinterNet. On the printer go to **Main Menu, Printer Setup, PrinterNet** and select **Reset to Default**

Setting a Static IP Address

The printer can also use a static IP address. You may need to talk to your IT Department to obtain it.

To set a static IP address go to **Printer Settings, Network** and click on **DHCP** to disable

Click on **Static IP Address** and enter the IP address in the correct format i.e. **xxx.xxx.xxx.xxx**

If you need to set a **Subnet Mask** or **Default Gateway**, these are available on the same page

Once you have finished, exit the page and the settings will be applied

You may need to power cycle the printer for these settings to take effect

Additional Help

For additional help, please contact Linx Technical Support [+44 \(0\)1480 302680](tel:+441480302680) or email support@linxglobal.com