

Los Caballos Equine Practice, Inc.  
Noel S. Muller, DVM, ISELP and Tom Yarbrough, DVM, ACVS  
24806 Kennefick Rd. Galt, Ca 95632  
Ph. 209-334-1660/ fax 209-368-4120  
[loscaballosequine@yahoo.com](mailto:loscaballosequine@yahoo.com)

## **Los Caballos Equine Practice – SMS/Text Messaging Terms of Use**

By opting in to receive text messages from Los Caballos Equine Practice, you agree to the following terms regarding SMS communications:

### **1. Types of Messages You May Receive**

By providing your mobile number and opting into SMS communications, you may receive text messages related to:

- Appointment reminders and confirmations
- Scheduled services and follow-up care
- Treatment updates or clinic communications
- Billing notifications or account-related updates
- General customer care and client support communications

Message frequency may vary depending on your horse's care and service needs.

### **2. Opting Out of Text Messages**

You may opt out of receiving SMS messages from Los Caballos Equine Practice at any time by replying **STOP** to any text message received from us. After sending **STOP**, you will receive a confirmation message indicating you have been unsubscribed and will no longer receive text communications from our clinic.

If you wish to re-enroll and receive messages again, simply text **START** to opt back in.

### **3. Help & Support**

If you need assistance with our messaging program, reply **HELP** to any message for additional support or instructions on how to unsubscribe.

### **4. Message Delivery**

Message delivery is subject to your wireless carrier's network availability. Los Caballos Equine Practice and mobile carriers are not responsible for delayed or undelivered messages.

### **5. Message & Data Rates**

Standard message and data rates may apply to text messages sent to and from Los Caballos Equine Practice. Please contact your wireless provider if you have questions regarding your text or data plan.

### **6. Privacy**

We value your privacy and are committed to protecting your information. For questions regarding how your information is collected, used, or protected, please review our Privacy Policy or contact our office directly.