

Policies

Daily Admission and Inclement Weather

Admission sales are final. All guests entering park (swimming or not swimming) are required to pay. Refunds or rain checks are not issued due to inclement weather. Guests must have hand stamped to return inside the water park. If the load limit has been reached, those exiting and wishing to re-enter must wait in line. When thunder and lightning occurs Lifeguards will blow their whistles and swimmers must clear the pool. Every effort is made to keep the water park open for the remainder of the day provided the storm clears.

Admission Payment & Discounts

Cash or Credit cards are accepted for Admission and at Concessions.

Coolers, Outside Food and Beverages

Coolers and outside food and beverages are not allowed inside the water park. Alcohol, tobacco products, chewing gum, and glass containers are prohibited. Food and drinks are allowed in designated areas.

Supervision

Guests under the age of 12 are required to have a guardian 16 years of age or older within the park during visit. Children age 3-under must be within arm's length of adult supervisor. All Groups, including; day camps, day cares, church groups, or school groups must provide at least 1 adult for every 10 children. Group counselors must be in swim attire and actively supervising children at all times.

Personal Belongings

The City Parks of Clarksburg is not responsible for lost or stolen items. Lockers in dressing rooms will be available for public at a rental cost.

Concessions

Snacks and beverages are available at the concession stands. A limited number of tables are available in the concession areas. We ask that concession tables be cleared of trash after use. Personal items left unattended will be removed from the tables. Lawn area and lounge chairs are available for towels and personal items.

Pool Deck Rules

Due to safety concerns lounge chairs are not allowed in the pool or on painted or rubber surfaces of the entryways into the main pool or kiddy pool. Lounge chairs may be adjusted on the pool deck for your comfort. Food and drinks are NOT allowed in lounge areas. We ask that guests please discard trash. No food or drinks are allowed in or near the pools.

Swim Attire

Appropriate swimwear is required of guests. Denim shorts, swimwear with plastic or metal rivets that may damage slide surfaces, thong suits, men's "Speedos", and clothing made of see-through material when wet or dry are prohibited. No undergarments are permitted under swim wear.

Swim Diapers

Infants and toddlers must wear swim diapers marketed for water use. Swim diapers are available for purchase at the main gate. Do not change diapers on the pool deck or lounge chairs, please use the restroom.

Flotation Devices

Only U. S. Coast Guard Approved flotation devices are permitted in the pool area and adult parent or guardian must remain within arm's reach of child at all times.

Water Park Attractions

Water Slides: Must be 48 inches or taller to ride the big slides. Plastic or metals rivets on shorts will not be allowed down the water slides. Slide position is feet first, one at a time, sitting or lying on back. No diving from slides. No kneeling while descending slides. Parents are NOT allowed to slide down with a child. All lazy river tubes are permitted only in the river. One person per tube and rider must remain in or on tube.

Pool and Facility Rules

Pushing, shoving, cursing, fighting, running, and horseplay are not tolerated. No pets or animals are permitted in facility. No scuba or snorkeling equipment, including masks or fins are permitted. Lifeguards have the authority to enforce any policy that will help ensure the safety and enjoyment of our guests. The pool manager and/or aquatic supervisor reserve the right to remove any guest not abiding by all water park policies. Police will be notified immediately for unruly or uncontrollable actions by a guest.

Community Safety

Patrons with open wounds, bandages, diarrhea, or respiratory infections will not be allowed in the swimming pool. The pool will be cleared if the water is contaminated by any bodily fluids (vomit, diarrhea, blood). Safety and health guidelines are followed before allowing swimmer's to re-enter the water.