

FREQUENTLY ASKED:

# Why don't we offer tours?

*As guided by Amy*

FOUNDER, NOOSA COUNTRY CAT HOTEL

## Cats Need Calm, Predictable Environments

Cats are highly sensitive to change. New people, novel smells and unfamiliar movement can activate a stress response, even if the cat is not directly approached. Minimising disturbances helps cats feel safe, settle faster and maintain good welfare.

Carney, H. C., et al. (2012). J Feline Med Surg, 14(6), 397–406.

## Visitors Can Cause Unnecessary Stress

Strangers in the environment, talking, looking into suites or increased foot traffic can be overwhelming for cats. Stress can suppress the immune system, reduce appetite and interfere with rest, all of which can impact wellbeing.

Sparkes, A. H. (2015). J Feline Med Surg, 17(5), 361–370.

## Our Priority Is the Cats in Our Care

Every decision we make is based on what is best for the cats staying with us. Limiting unnecessary visitors ensures we can maintain a quiet, secure and consistent environment where our guests can relax, rest and feel safe.

International Society of Feline Medicine (2021). ISFM Guidelines for the Environmental Needs of Cats.

## Biosecurity Protects Every Guest

Limiting outside visitors reduces the risk of introducing disease and parasites into the environment. This protects all cats, especially those who may be more vulnerable due to age, health or stress.

American Association of Feline Practitioners (2018). Environmental Needs Guidelines.

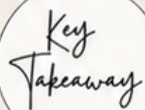
## Our Hotel Is Not a Public Attraction

We are a working animal care facility, not a zoo or tourist attraction. Public tours may seem harmless, but they undermine the calm, secure environment that cats need and deserve.

Overall, K. L. (2013). J Vet Behav, 8(4), 244–252.

## You Can Still See Our Hotel in Action

We regularly share photos, videos and updates on our social media so you can see the calm, enriching environment we provide. This allows us to be transparent while always prioritising the cats' comfort and wellbeing.



By keeping our environment quiet, secure and free from unnecessary visitors, we protect the health, safety and wellbeing of every cat in our care. It's how we provide the calm, enriching stay your cat deserves.

EVIDENCE-BASED  
FELINE CARE

Noosa Country  
Cat HOTEL

DESIGNED FOR THEIR  
WELLBEING  
TRUSTED BY FAMILIES