

CAMPORA PROPANE SERVICE

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"NOTICE OF PUBLIC AWARENESS"

This notice is to inform the customers of the propane pipeline system located on the property of the hazards associated with the pipeline system and how to respond if a propane leak is detected. Please read the contents carefully. Our goal is to ensure that propane is provided to the customers for their personal use in a safe and reliable manner.

The propane pipeline system is operated and maintained by Campora Propane Service. The pipeline system is designed to distribute propane to the customers, which is commonly used for heating, cooking, clothes drying and water heating.

The propane pipeline system is operated and maintained in accordance with the owners Operations Maintenance and Emergency Plan, which contains procedures for safely operating, maintaining and monitoring the system. The California Public Utilities Commission (CPUC) inspects the propane pipeline system for compliance with the Federal Rules and Regulations.

OVERVIEW OF THE HAZARDS OF THE PIPELINE AND PREVENTION

Propane is flammable and can leak under certain circumstances which may be harmful. A propane leak can be caused by corrosion; outside forces, natural events or equipment failures.

The propane system is periodically surveyed for leaks by a qualified contractor in accordance with the Campora Propane gas leak survey manual and Federal regulations. All hazardous leaks are repaired. All main valves are inspected to ensure that they are operable. The propane system is patrolled on a routine basis to ensure that hazardous conditions such as atmospheric corrosion, improper care of discontinued services and customer lines, inadequate support for the meter and the pipeline components, are noted and corrected.

INFORMATION ABOUT DAMAGE PREVENTION

The propane pipeline system is susceptible to damage due to outside forces such as those caused by excavation, vehicular traffic, or excessive loads placed on the meter assembly. In addition, restricted access to main valves and meter assemblies could result in severe consequences in the event of an emergency.

The greatest risk to underground propane pipelines is damage caused during excavation. Even a minor impact with the pipeline could cause a dent or damage to its coating, resulting in a leak. Notify the property owner and the pipeline system operator before doing any digging.

- Do not park vehicles near propane meters or pipelines that are not protected by barriers or bollards.
- Do not remove meter supports or place heavy objects on the top of the meter assembly.
- Do not restrict access to the main valve or meter assembly.
- Instruct residents to inform the propane supplier of meter assemblies that may be vulnerable to vehicular damage, are a potential hazard, or that need attention.

HOW TO RECOGNIZE AND RESPOND TO A LEAK

- Odor: Propane is colorless, odorless, tasteless and is Non-Toxic. An additive, (Mercaptan) in the propane gives it a distinctive odor, (similar to rotting eggs or sulfur).
- Vegetation: Propane that is leaking from an underground pipeline can destroy vegetation by starving the roots of air and water. An unusual dry patch of vegetation, within an otherwise green area, could indicate a below ground propane leak.
- Sound: A blowing or hissing sound could indicate a presence of a propane leak.
- Fungus-like Growth: Propane leaks in valve boxes, manholes, etc., may develop a fungus-like growth that is generally white in color.
- Bubbling water: Gas leaks on underground pipelines in flooded areas may cause bubbles in the water as the gas rises to the surface.

Do not light items such as matches or cigarettes, or use any device that may generate a spark such as electrical switches, telephones, cell phones, land line phones, doorbells, automobiles, or engines. Extinguish all flames, evacuate the building to a safe distance, and turn off the propane if possible. To report a propane leak call 911 first then call the 24 hour emergency number @ 1-800-633-8253 and inform the qualified personnel of the situation and the location of the leak. Do not make the phone call from the area where the propane leak is present.

This public awareness message is in compliance with the California Public Utilities Code, Sections 4451-4465 and with the Natural Gas Pipeline Act of 1968, as amended by the Pipeline Safety Improvement Act of 2002, and the regulations set forth in Parts 191 and 192 of Title 49 of the Code of Federal Regulations (49CFR).