

Ffion Thomas

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Professional Summary

After moving to the US from the UK, I have developed myself into a versatile and enthusiastic photographer with a strong background in customer service and sales. I am experienced in photography, with a focus on portrait and concert photography. With proven experience in customer-facing roles, including sales and customer service, I possess a range of skills, including social media marketing, time management, and team working. Currently, I am studying for an Associate's degree in Photography to further develop my skills.

Work Experience

Photographer

Ffion Thomas Photography-Phoenix, AZ

July 2024 to Present

I have recently been able to start my own photography journey after studying for a year. Currently, I mainly focus on portrait and concert photography. Before starting Ffion Thomas Photography, I had previous casual experience with photography, taking photos of friends and family etc. and working on projects during my studies.

Volunteer Photography Mentor

Kids In Focus-Phoenix, AZ

June 2024 to Present

Currently, I work with a group called Kids In Focus, which takes children from under served communities and teaches them the skills of photography. As a mentor, I work directly with the children and give them a safe space to freely be themselves, whilst experiencing the fun aspects of life with no worries.

Customer Service Representative

Herman Miller, Inc.-Melksham, UK

January 2022 to May 2023

At Herman Miller, I was responsible for ensuring our customers had the best experience whilst purchasing our products. My role also entailed selling our products to customers when they came into our office and over the phone. Alongside this, I also helped manage our social media communication with customers and ran our eBay store.

Customer Service Representative

Ryder LTD UK-Devizes, UK

August 2018 to December 2021

At this role, I was in charge of taking care of the maintenance for Ministry of Defence vehicles in Northern Ireland. This involved scheduling vehicles, speaking with individuals at all different Military levels and those in vehicle maintenance garages. This role involved a lot of organization and being able to think quickly.

Accounts Receivable Clerk

Bath Rugby Club-Bath, Somerset

February 2018 to August 2018

This role involved raising invoices for customers, chasing payments and forming relationships with said customers. I had to track the payments and have monthly meetings with my manager to update him on the process. I also was given other projects to work on e.g. new till systems for our Clubhouse. I also did banking work for the company and tracked all of our income.

Warranty Administrator

Rygor Commercials-Westbury, Wiltshire

August 2017 to January 2018

My job role at Rygor was to ensure that all Warranty Payments were received. This involved, tracking and inputting the amounts owed onto the Accounts system, chasing for payment and working with spreadsheets to track all of this.

Education

Associate's degree in Photography

Chandler Gilbert Community College - Chandler, AZ

August 2023 to Present

AAT L2 in Accounts

Bath College - Bath, Somerset

September 2015 to June 2017

Diploma in Business & Accounting

City of Bath College - Bath

2015 to 2017

AS Level in Law, Psychology, Business & Economics, Philosophy & Ethics

St Laurence School - Bradford-on-Avon

2009 to 2015

Skills

- Photography
- File Organisation
- Communication
- Social media marketing (1 year)
- Planning & Organising
- Adobe Photoshop
- Adobe Lightroom
- Photo editing

Certifications and Licenses

Driver's License