

Improving Care. Improving Business:

### **RFID: The Crystal Ball to Actionable Insights**

www.deroyal.com

### **Audience**

#### TENNESSEE SOCIETY FOR ORGANIZATIONAL IMPROVEMENT



TENNESSEE HOSPITAL ASSOCIATION

- Tennessee Society for Organization Improvement: TSOI supports hospitals and healthcare organization's journeys in creating a performance improvement culture.
- www.linkedin.com/company/tnsoi



- The Society for Health System: SHS is a resource and support association that serves the needs of healthcare professionals throughout the world by contributing to the improvement of healthcare processes through systems engineering, analysis and process improvement methods.
- <u>www.iise.org/SHS</u>

### **Presentation Objectives**

- Overview of DeRoyal
- RFID Introducing
- Using RFID in Healthcare
- RFID in Healthcare Applications
- Q&A



### **Our Purpose**

### Improving Care.



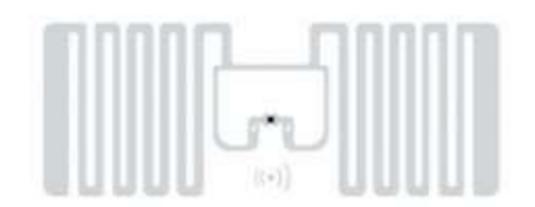


### Improving Business.

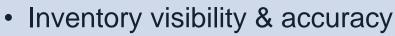


## RFID (Radio Frequency IDentification)

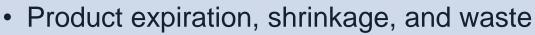
The use of a wireless system to transmit data from tags on items to a receiver to automatically identify and track objects, people, and products through the supply chain.



### PURPOSE OF RFID IN HEALTHCARE



- Effective recall management
- Accurate clinical documentation
- Patient safety & care
- Payments & increase profitability



- Supply chain costs
- Manual supply chain activities
- Risk of hospital-acquired infections
- Medical errors due to misidentification



### **RFID APPLICATIONS**

# Applications



Patient Care & Experience



Supply Chain Management





### PATIENT CARE & EXPERIENCE

#### **RFID Enables:**

- Patient satisfaction Ease of transition from hospital to home
- Patient healing Quality product and access to care benefits
- Staff satisfaction Increased automation and streamlined processes

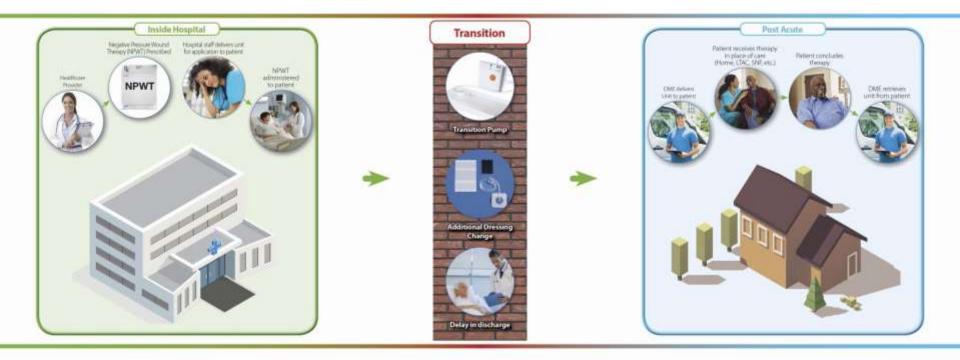


### PATIENT CARE & EXPERIENCE CASE STUDY

#### Case Study Level 1 Trauma Academic facility using RFID to track Negative Pressure Wound Therapy Devices

- Decreased hospital delayed discharges
- Improved patient and staff satisfaction due to ease of transition
- Significant cost savings benefits with product and program
- Decreased nursing times, decreased unnecessary dressing changes, improved patient experience

### PATIENT CARE & EXPERIENCE CASE STUDY



Hospital – 1<sup>st</sup> Pump

• \$50-125 per day per pump

DeRoyal<sup>®</sup> Improving Care. Improving Business:

- Lost pumps
- Inconsistent billing

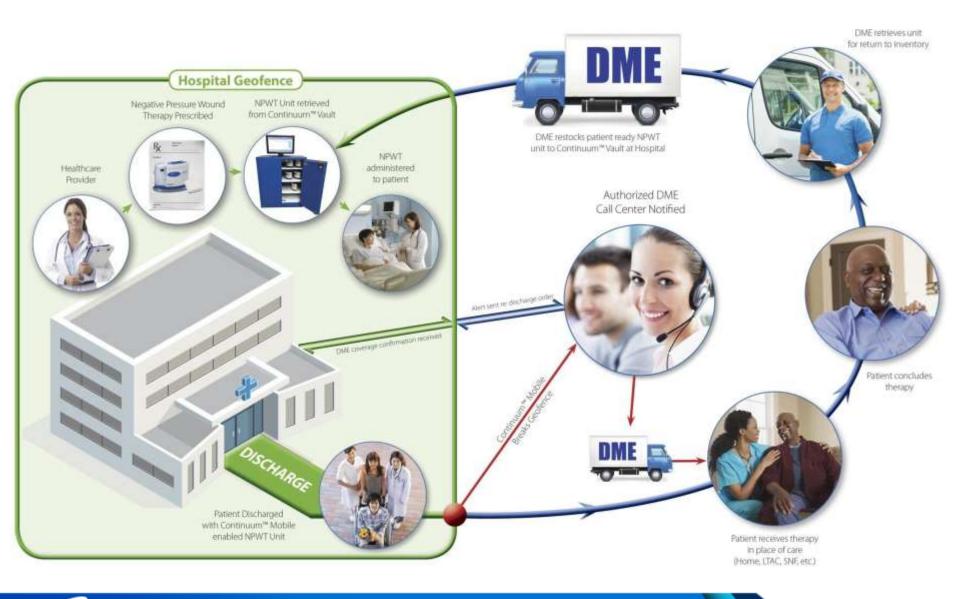
Transition – 2<sup>nd</sup> pump

- Transition Pump (\$600-900)
- Additional dressing change
- Delay in Discharge (\$800-5000 per night)
  - 3 hrs 3 days

#### Post Acute – 3<sup>rd</sup> pump

Device Change

#### ONE PUMP ONE PATIENT WITH CONTINUUM RFID



#### PATIENT CARE & EXPERIENCE CASE STUDY

## Outcomes

- Reduced discharge time 28 minutes per patient
- Eliminated **90%** of "extra" dressing changes
- Increased ability to release patients with hard to match insurance (14 patients would have stayed in-hospital)
- Eliminated extending hospital stays due to waiting on units
  - **40%** of patients released after hours or on non-dressing change days
  - **2** lost units were recovered savings of approx. **\$20,000**
  - Annualized savings +\$1.1M



### HEALTHCARE SUPPLY CHAIN MANAGEMENT



Consignment





Pharmaceutical

- Reduce human error
- Time savings
- Unique Device Identifier traceability
- Disaster prevention

### **RFID SUPPLY MANAGEMENT**



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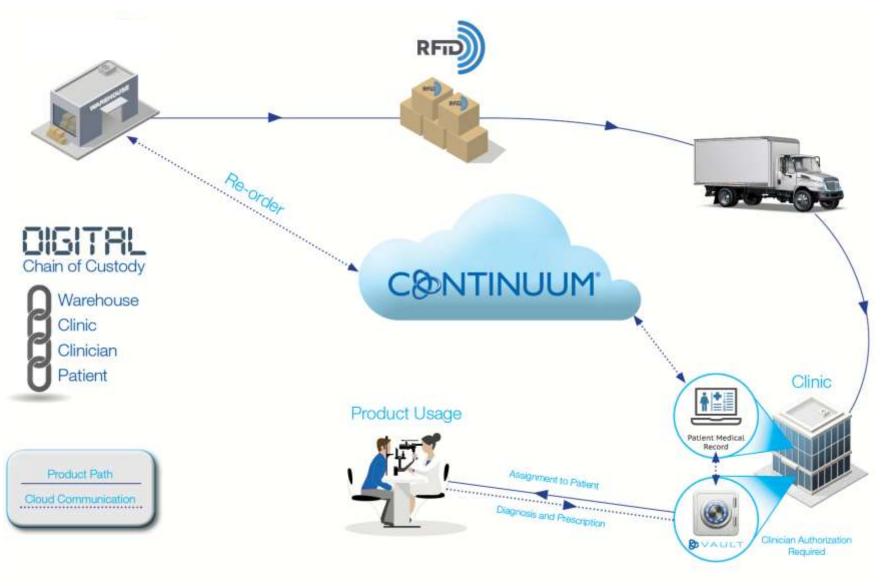
- Inventory visibility
- Expiration management
- Simplified recalls

### **RFID CONSIGNMENT MANAGEMENT**



- Controlled access
- User compliance
- Expiration management
- Simplified recalls

#### COLD CHAIN CUSTODY TRACEABILITY

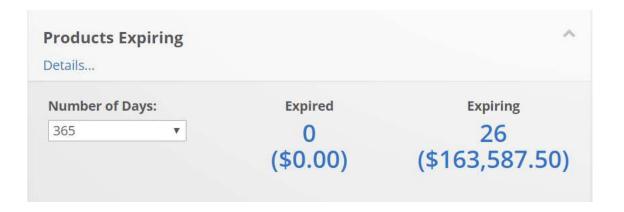


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### **RFID SUPPLY MANAGEMENT**

#### Outcomes

- 80% time savings on inventory related activities (counting, reordering, expiration checks)
- Proactive expiration monitoring and alerts

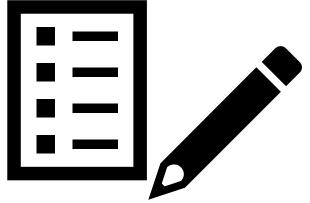




### **RFID POINT OF USE CAPTURE**

#### **Current State**

- Manual documentation completed by circulating nurse
- Cumbersome due to inaccurate doctor preference cards
- Manual search and entry
- Supply chain relying on data that is oftentimes inaccurate



## **RFID POINT OF USE CAPTURE**

- Clinical documentation accuracy
- Nursing time focused primarily on patient care
- Unique Device Identification tracking to the patient

99.7% Charge capture accuracy rate

20 mins Nursing time redirected to patient care



### **RFID IN HEALTHCARE SUMMARY**

Improved Patient Care	Increased Inventory Visibility	Passive Data Capture
Inventory Control & Compliance	Streamlined Operations	Cost Savings & Revenue Capture



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