HEARTLAND RV RESORT EMERGENCY PLAN

HURRICANE/TORNADO SEASON

Hurricane season begins June 1st and ends November 30th. Fortunately, there is time to prepare, unlike tornadoes or other disasters.

- Tornado Watch or Warning: Be prepared to act immediately. Take shelter in an interior hallway, closet, or bathroom tub in your own unit, or take shelter in the Club House Basement or Bath House #1,2,3.
- Hurricane Watch: Means hurricane conditions are possible, usually within 36 hours. All outside objects must be taken inside or tied down and very secure. This means making sure all items that cannot be taken inside must be placed between tight spaces, under your unit or secured to your unit. All items can become missiles of destruction.
- Hurricane Warning: Means hurricane conditions are expected within 24 hours.
- Identify ahead of time where you will go if you are told to evacuate. Ex. To a family member, a friend's home, a hotel, or hurricane shelter. Please give yourself enough time to make these arrangements. Our Club House is NOT a certified shelter or hurricane proof building. There will be no one at the Club House responsible to take care of you. Polk County schools are shelters. (Refer to Polk County shelter map)
- Polk County Evacuation Information: Citizens Information Line 863-401-2234 or visit https://www.polkcounty.net/public-safety/

- Polk County Hurricane Preparedness for Special Needs: To Register or inquire if you fall under this category please call, Emergency Management at 863-298-7027.
- www.polk-county.net/hurricanepreparedness will give you all the information you need.
- Pet Shelter Information. Our Club House and Bath Houses do no accommodate pets. Haines City High School is a shelter for pets. (Refer to Polk County shelter map)



CLUB HOUSE RULES DURING A HURRICANE

- When entering the basement, your spot will be on a first come first serve basis. No favorite spots will be saved for you or others except for your spouse.
- Only blow-up mattresses or a lawn chair will be permitted. One per person.
- Items you may bring are your 7 Day Emergency Kit
- Persons with medical needs, a person unable to take care of themselves, self -toilet or dependant on electricity or refrigeration for medical needs are strongly encouraged to register with the Polk County Special Needs Program. Contact Polk County Emergency Management at 863-298-7027. Our Club House will most likely not be able to accommodate your medical needs.

- No smoking will be allowed during the lockdown period. This means no one will be allowed out any door to smoke.
- Club House doors and windows will be boarded for your own protection and only one door will be available for exit. (keypad door inside pool area)
- If the storm lasts days and there is no power to our park, other arrangements should be made to find other suitable shelter off site. (Refer to Polk County shelter map)
- The Park gas generator is in the locked gas shed. This can be moved to the Club House and shall be stored/ operated outside the entrance to the Club House with electrical lines coming into the interior of the Club House.

EXITS FROM PARK

- Vehicle/Foot: Front Entrance eastbound down W Commerce Ave towards Hwy #27
- Foot: Across the pet walkway (between CP1-Heartland Estates) known as Kentucky St. (south to Hwy # 17)

EMERGENCY SUPPLIES

It is everyone's responsibility to keep their own 7-day Emergency Kit to take with them if evacuated. This should be checked every 6 months.

IN CASE OF EMERGENCY CALL 9-1-1

7-DAY SURVIVAL KIT

Plan to be self-sufficient for at least seven days during and after a disaster. You should anticipate no water, electrical power or utilities for that period of time. To ensure the comfort of your family, whether at home or evacuated to another location, you should have the following items, at minimum, assembled and readily available:

- ◆ Food (canned goods/nonperishable)
- Prescription medication (s) and first aid kit
- Drinking water in a non-breakable container (1 gallon per person per day)
- Special dietary food, if required
- Identification, valuable papers, policies and photographs in a waterproof container
- ♦ Books, magazines, cards, toys, games
- ♦ Personal Hygiene Items
- ◆ Carrying container for items
- Utensils, including manual can opener and disposable dinnerware
- ◆ Sleeping bag, blanket, sheets and pillow
- ◆ Extra personal aids, such as eyeglasses, hearing aids, etc.
- ◆ Portable Chairs
- ◆ Battery operated items (cell phone, radio, flashlight etc.) with extra batteries.
- ◆ Credit cards, cash, and extra set of car keys
- ◆ Rainwear

PET SURVIVAL KIT

- 1 Complete shot records for each pet
- An airline approved carrying case (where animal will remain for their stay)
- 3 7 days of food for pet
- Signed agreement that the pet will stay with the owner for the duration of the sheltering.



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