

What happens when one organisation joins CQ Zero?

Fact Sheet | CQ Zero



When an organisation joins CQ Zero, they don't just join a network. They become part of a coordinated system working to end homelessness, not manage it.

Before and After Joining

Before	After
Working in isolation from other services	Shared visibility across the region via the BNL
Supporting the same people without shared plans	Coordinated action - aligned efforts, reduced duplication
Reactive responses driven by crisis	Consistent triage through the AHVTT
Data collected, but not connected to the broader system	Deeper partnerships and faster pathways to housing

What Changes

Shared Visibility	Through the By-Name List, teams can see who is experiencing homelessness across the region - not just within their own service.
Coordinated Action	Regular case coordination means organisations align efforts, reduce duplication, and prioritise those with the highest vulnerability.
Better Use of Data	The AHVTT provides consistent, actionable insights to inform decision-making.
Stronger Partnerships	Relationships deepen across housing, health, and community services - creating faster more effective pathways.

The Impact

- ✓ People are housed faster and with the right supports in place
- ✓ Fewer people fall through the gaps
- ✓ Frontline teams spend less time navigating the system and more time supporting people
- ✓ The system shifts from crisis response to prevention and resolution

Joining CQ Zero doesn't add another layer of work. It changes how the work happens, from fragmented efforts to a shared, outcomes-driven system.