



BUSINESS ASSOCIATE AGREEMENT

This Business Associate Contract ("Contract"), effective _____ ("Effective Date"), is entered into by and between Helping Hands Training and Consulting Inc d/b/a Helping Hands Credentialing (the "Contractor"), with an address at 1840 W 49th St #723, Hialeah, FL 33012, and _____ (the "Practice"), with an address at _____ (each a "Party" and collectively the "Parties").

WITNESSETH:

WHEREAS, the U.S. Department of Health and Human Services ("HHS") has issued final regulations, pursuant to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), governing the privacy of individually identifiable health information obtained, created or maintained by certain entities, including healthcare providers (the "HIPAA Privacy Rule"); and

WHEREAS, the HIPAA Privacy Rule requires that the Practice enter into this Agreement with Contractor in order to protect the privacy of individually identifiable health information maintained by the Practice ("Protected Health Information", or "PHI", as defined in the HIPAA Privacy Rule); and

WHEREAS, Contractor and its employees, affiliates, agents or representatives may access paper and/or electronic records containing PHI in carrying out their obligations to the Practice pursuant to either an existing or contemporaneously executed agreement for services ("Services Agreement"); and

WHEREAS, the Parties desire to enter into this Agreement to protect PHI, and to amend any agreements between them, whether oral or written, with the execution of this Agreement;

NOW, THEREFORE, for and in consideration of the premises and mutual covenants and agreements contained herein the parties agree as follows:

1. SERVICES AGREEMENTS

- 1.1. Existing Services Agreements. Practice and Contractor are parties to the following Services Agreements executed prior to the Effective Date and currently in effect (if any):

Agreement:

Services:

Date of Agreement:

All existing Services Agreements between the Parties are incorporated into this Agreement. In the event of conflict between the terms of any Services Agreement and this Agreement, the terms and conditions of this Agreement shall govern.



- 1.1. Contemporaneous Services Agreement. In the event that Practice and Contractor are not parties to a Services Agreement existing prior to the Effective Date, but instead enter into a Services Agreement at the same time as executing this Agreement, such agreement shall be incorporated here by reference. In the event of conflict between the terms of the Services Agreement and this Agreement, the terms and conditions of this Agreement shall govern.
 - 1.2. Use and Disclosure of PHI to Provide Services. The Contractor will not use or further disclose PHI (as such term is defined in the HIPAA Privacy Rule) other than as permitted or required by the terms of the Service Agreement or as required by law. Except as otherwise provided in this document, the Contractor may make any and all uses of PHI necessary to perform its obligations under the applicable Services Agreement. All other uses not authorized by this Agreement are prohibited.
2. **Additional Contractor Activities.** Except as otherwise provided in this Agreement, the Contractor may also:
 - 2.1. Use the PHI in its possession for its proper management and administration and/or to fulfill any present or future legal responsibilities of the Contractor, provided that such uses are permitted under state and federal confidentiality laws.
 - 2.2. Disclose the PHI in its possession for the purpose of its proper management and administration and/or to fulfill any present or future legal responsibilities of the Contractor. Contractor represents to Practice that (i) any disclosure it makes will be permitted under applicable laws, and (ii) the Contractor will obtain reasonable written assurances from any person to whom the PHI will be disclosed that the PHI will be held confidentially and used or further disclosed only as required and permitted under the HIPAA Privacy Rule and other applicable laws, that any such person agrees to be governed by the same restrictions and conditions contained in this Agreement, and that such person will notify the Contractor of any instances of which it is aware in which the confidentiality of the PHI has been breached.
 - 2.3. Bring together the Practice's PHI in Contractor's possession with the PHI of other covered entities that the Contractor has in its possession through its capacity as a contractor to such other covered entities, provided that the purpose of bringing the PHI information together is to provide the Practice with data analyses relating to its Healthcare Operations, as such term is defined in the HIPAA Privacy Rule. The Contractor will not disclose the PHI obtained from Practice to another covered entity without written authorization from Practice.
 - 2.4. De-identify any and all PHI provided that the de-identification conforms to the requirements of applicable law as provided for in 42 C.F.R. § 164.514(b) and that Contractor maintains such documentation as required by applicable law, as provided for in 42 C.F.R. § 164.514(b). The Parties understand that properly de-identified information is not PHI under the terms of this Agreement.
3. **Contractor Covenants.** Contractor agrees to:



- 3.1. use or further disclose the minimum necessary PHI in performing the activities called for under the Services Agreement;
- 3.2. not to use or further disclose PHI except as permitted under this Agreement, the HIPAA Privacy Rule, and applicable State law, each as amended from time to time;
- 3.3. use appropriate safeguards to prevent the use or disclosure of PHI other than as provided for in this Agreement;
- 3.4. report to Practice any use or disclosure of the PHI not permitted by this Agreement within five (5) days of the Contractor becoming aware of such use or disclosure;
- 3.5. in conjunction with the requirements of **Section 2.2**, ensure that any subcontractors or agents to whom it provides PHI received from, or created or received by the Contractor on behalf of the Practice, agree to the same restrictions and conditions that apply to the Contractor with respect to the PHI;
- 3.6. within ten (10) days of a request by Practice, report to Practice all disclosures of PHI to a third party for a purpose other than Treatment, Healthcare Operations or Payment, as such terms are defined in the HIPAA Privacy Rule. The report to the Practice shall identify: (i) the subject of the PHI (i.e., patient name or identifier), (ii) the PHI disclosed, and (iii) the purpose of the disclosure in accordance with the accounting requirements of 45 C.F.R. § 164.528;
- 3.7. maintain the integrity of any PHI transmitted by or received from Practice;
- 3.8. comply with Practice policies and procedures with respect to the privacy and security of PHI and other Practice records, as well as policies and procedures with respect to access and use of Practice's equipment and facilities;
- 3.9. provide the rights of access, amendment, and accounting as set forth in **Sections 5, 6 and 7**.
4. **Practice Covenants.** Practice agrees to notify Contractor of material limitations to the consents or authorizations that have been obtained by Practice from their patients and any other restrictions on the use or disclosure of PHI as agreed to by Practice.
5. **Access to PHI.** Within five (5) days of a request by Practice for access to PHI about a patient contained in a Designated Record Set, as such term is defined in the HIPAA Privacy Rule, the Contractor shall make available to Practice, or the patient to whom such PHI relates or his or her authorized representative, such PHI for so long as such information is maintained in the Designated Record Set as defined in 45 C.F.R. § 164.524. In the event any patient requests access to PHI directly from the Contractor, the Contractor shall, within five (5) days, forward such request to Practice. Any denials of access to the PHI requested shall be the responsibility of Practice.
6. **Amendment of PHI.** Within ten (10) days of receipt of a request from Practice for the amendment of patient's PHI or a record regarding a patient contained in a Designated Record Set the Contractor shall, as required by 45 C.F.R. § 164.526, incorporate any such amendments in the PHI; provided, however, that



Practice has made the determination that the amendment(s) is/are necessary because the PHI that is the subject of the amendment(s) has been, or foreseeable could be, relied upon by the Contractor or others to the loss of the patient who is the subject of the PHI to be amended. The obligation in this **Section 6** shall apply only for so long as the PHI is maintained by Contractor in a Designated Record Set.

7. **Accounting for Disclosures of PHI.** Within thirty (30) days of notice by Practice to the Contractor that it has received a request for an accounting of disclosures of PHI regarding an individual, the Contractor shall make available to Practice such information as is in the Contractor's possession and is required for Practice to make the accounting required by 45 C.F.R. § 164.528. In the event the request for an accounting is delivered directly to the Contractor, the Contractor shall, within five (5) days, forward the request to Practice. It shall be Practice's responsibility to prepare and deliver any such accounting requested.
8. **Access to Books and Records Regarding PHI.** The Contractor will make its internal practices, books, and records relating to the use and disclosure of PHI received from, or created or received by the Contractor on behalf of, Practice available to the Secretary of the U.S. Department of Health and Human Services for purposes of determining Practice compliance with the HIPAA Privacy Rule.
9. **Disposition of PHI Upon Termination.** The Contractor will, at termination or expiration of the Services Agreement, if feasible, return or destroy all PHI received from, or created or received by the Contractor on behalf of, Practice which the Contractor and/or its subcontractors or agents still maintain in any form, and will not retain any copies of such information. If such return or destruction is not feasible, the Contractor will notify Practice of such event in writing, and will therefore extend the protections of this Agreement to the PHI and limit further uses and disclosures to those purposes that make the return or destruction of the PHI not feasible.
10. **Representations and Warranties**

10.1. Mutual Representations and Warranties of the Parties.

Each Party represents and warrants to the other Party:

- (a) that it is duly organized, validly existing, and in good standing under the laws of the jurisdiction in which it is organized or licensed, it has the full power to enter into this Agreement and to perform its obligations described in this Agreement, and that the performance by it of its obligations under this Agreement have been duly authorized by all necessary corporate or other actions and that such performance will not violate any provision of any organizational charter or bylaws.
- (b) that neither the execution of this Agreement, nor its performance, will directly or indirectly violate or interfere with the terms of another agreement to which it is a party, or give any governmental entity the right to suspend, terminate, or modify any of its governmental authorizations or assets required for its performance.
- (c) that all of its employees, agents, representatives and members of its workforce, whose services may be used to fulfill obligations under this Agreement are or shall be appropriately informed of



the terms of this Agreement and are under legal obligation to each Party, respectively, by contract or otherwise, sufficient to enable each Party to fully comply with all provisions of this Agreement.

- (d) that it will reasonably cooperate with the other Party in the performance of the mutual obligations under this Agreement.

11. **Term.** Unless otherwise terminated as provided in Section 12, this Agreement shall become effective on the Effective Date and shall have a term that shall run concurrently with that of all relevant Services Agreement(s).

12. **Termination**

12.1. Generally. This Agreement will automatically terminate without any further action of the Parties upon the termination or expiration of all relevant Services Agreement(s); provided, however, certain provisions and requirements of this Agreement shall survive such expiration or termination in accordance with **Section 13**.

12.2. Termination by the Practice. As provided for under 45 C.F.R. § 164.504(e)(2)(iii), the Practice may immediately terminate this Agreement, all relevant Services Agreement(s) and any related agreements if the Practice makes the determination that Contractor has breached a material term of this Agreement. Alternatively, and in the sole discretion of Practice, Practice may choose to provide Contractor with written notice of the existence of the breach and provide Contractor with thirty (30) calendar days to cure said breach upon mutually agreeable terms. In the event that mutually agreeable terms cannot be reached within this thirty (30) day period, Contractor shall cure said breach to the satisfaction of the Practice within an additional fifteen (15) days. Failure by Contractor to cure said breach or violation in the manner set forth above shall be grounds for immediate termination of the Services Agreement by the Practice. If termination is not feasible, Practice has the right to report the problem to the Secretary of the U.S. Department of Health and Human Services.

12.3. Termination by the Contractor. If Contractor determines that Practice has breached a material term of this Agreement, then the Contractor shall provide Practice with written notice of the existence of the breach and shall provide Practice with thirty (30) calendar days to cure said breach upon mutually agreeable terms. In the event that mutually agreeable terms cannot be reached within this thirty (30) day period, Practice shall cure said breach to the satisfaction of the Contractor within an additional fifteen (15) days. Failure by Practice to cure said breach or violation in the manner set forth above shall be grounds for immediate termination of the Services Agreement by the Contractor.

13. **Effect of Termination.** Upon termination pursuant to Section 12, Contractor agrees to return or destroy all PHI pursuant to 45 C.F.R. § 164.504(e)(2)(i), if it is feasible to do so. Prior to doing so, the Contractor further agrees to recover any PHI in the possession of its subcontractors or agents. If it is not feasible for the Contractor to return or destroy all PHI, the Contractor will notify the Practice in writing. Such notification shall include: (i) a statement that the Contractor has determined that it is infeasible to return or destroy the PHI in its possession, and (ii) the specific reasons for such determination. Contractor further agrees to extend any and all protections, limitations and restrictions contained in this Agreement to the Contractor's



use and/or disclosure of any PHI retained after the termination of this Agreement, and to limit any further uses and/or disclosures to the purposes that make the return or destruction of the PHI not feasible. If it is not feasible for the Contractor to obtain from a subcontractor or agent any PHI in the possession of the subcontractor or agent, the Contractor must provide a written explanation to the Practice and require the subcontractors and agents to agree to extend any and all protections, limitations and restrictions contained in this Agreement to the subcontractors' and/or agents' use and/or disclosure of any PHI retained after the termination of this Agreement, and to limit any further uses and/or disclosures to the purposes that make the return or destruction of the PHI not feasible.

Optional:

14. **Third Party Beneficiaries.** Nothing in this Agreement shall be construed to create any third party beneficiary rights in any person.

Optional:

15. **Amendments; Waiver.** This Agreement may not be modified, nor shall any provision be waived or amended, except in a writing duly signed by authorized representatives of the Parties. The failure of either Party to enforce at any time any provision of this Agreement shall not be construed to be a waiver of such provision, nor in any way to affect the validity of this Agreement or the right of either Party thereafter to enforce each and every such provision.

Optional:

16. **No Third Party Beneficiaries.** Nothing expressed or implied in this Agreement is intended to give, nor shall anything herein give any person other than the Parties and the respective successors or assigns of the Parties, any rights, remedies, obligations, or liabilities whatsoever.
17. **LIMITATION OF LIABILITY. EXCEPT FOR FRAUD AND INTENTIONAL MISREPRESENTATIONS, NO PARTY SHALL BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY, INCIDENTAL OR INDIRECT DAMAGES, COSTS, EXPENSES, CHARGES OR CLAIMS.**

INTENDING TO BE LEGALLY BOUND, the Parties hereto have duly executed this Agreement as of the Effective Date.

Practice Name:

Signature

Helping Hands Credentialing

Contractor

Signature



Name/Title:

Geydis Lambarri, MBA, RCMS, CPCO

Address:

Chief Executive Officer

Phone Number:

1840 W 49th St #723, Hialeah, FL 33012

(786) 333-4275

Date

Date