



THE THUNDERBIRD

The Resort on Rainy Lake!

ThunderbirdMN.com

Frequently Asked Questions

How many people can you accommodate in the banquet Hall?

The Banquet Hall can seat up to 130 guests for dining. Our round tables seat up to 10 guests per table.

What is the required deposit?

A non-refundable deposit of 50% of banquet fees and food ordered is due upon contract execution. A credit card number is required when the contract is signed.

The remaining balance is due one week prior to your event. Any miscellaneous charges will be invoiced and payable upon the conclusion of your event. If necessary, the credit card on file will be charged.

Do you provide decorations?

Yes. Candles and candle holders, chair covers, back drops, arbors, fresh-cut flower arrangements, centerpieces and other decorations are ala carte items that can be added to your event package.

Guests may throw organic items such as bubbles, real flower petals, birdseed, etc. outdoors. Glitter or confetti may not be deployed on resort property. Only licensed vendors may request to adhere decorations to the ceilings or walls. There can be no candles or glass hanging from the ceiling. No smoke or fog machines or similar equipment may be used. We do not supply ladders or other equipment. Any damages associated with decorating are the sole responsibility of the event customer and damage fees may be added.

Do you offer lodging accommodations?

Yes, The Thunderbird features ten two and three bedroom lakeside cabins with decks, BBQs, full kitchens and boat docking, and fifteen modern hotel rooms fully equipped with refrigerators, microwaves, coffee makers, smart TVs and fiber-based high-speed wireless Internet.

Can we get an early check-in/late check-out?

Check-in time at The Thunderbird is 3pm, with check-out by 10am on your departure date. We make every effort to accommodate special requests based on unit availability, occupancy levels and housekeeping schedules.



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What are the Banquet Hall hours of availability?

The Banquet Hall will be available at 7:00 am on the day of your event until 12:30 am the following morning. Last call is 12:15 am.

Do you have a wedding planner?

Yes. Our Events Coordinator can work with you on setting the date, the contract, and menu selection, timeline, organizing the set-up of the room, staffing, bar, etc., as well as provide assistance with various vendors such as DJ, bakery and florist services.

Can we bring in our own caterer?

The Thunderbird kitchen is the exclusive food and beverage provider to the Banquet Hall with the exception of wedding cakes and some baked goods. MN Health Code laws require that any wedding cakes must be purchased from a licensed vendor.

Does the Banquet Hall include a bar?

Yes. The Banquet Hall includes a fully stocked commercial bar and professional bartending staff. All beer, liquor and/or wine must be ordered through and served by The Thunderbird staff. Cash bars are cash only; credit cards and room charges are not allowed. We do have an ATM on-site.

Is food pricing guaranteed?

Food pricing can be volatile for event bookings beyond 30 days. Should your food pricing require an adjustment due to market conditions, your Events Coordinator will advise you 30 days prior to your event. If market conditions require a price increase, your Events Coordinator will provide cost effective options to keep your event within your budget. Your Events Coordinator will contact you ten days prior to your event to confirm the final guest count for your event.

What if we delay serving time?

Our kitchen and serving staff schedules are arranged weeks in advance of your event. If serving time is delayed or extended you may incur an additional fee of up to \$100 per hour.

What if it rains?

In case of inclement weather, your outdoor event can likely be relocated to the Banquet Hall. We understand that "The show must go on!" You understand that additional charges may apply.

SALES TAX AND 20% GRATUITY WILL BE APPLIED TO THE FINAL BILL