

# The Interface

**April 2019**

## **President's Message By Tom Telford**

HELLO TO ALL,

I hope everyone enjoyed last month's program presented by Chris Collins on 3D printing.

It does seem as though the Help Desk Tutor sessions and 'hands on' classes are much more effective methods of teaching basic computer and program functions than are general presentations to the entire membership at any one meeting. We will be asking for "hands on" class ideas starting at the April meeting. We are going to attempt to start these classes, if the membership has an interest and sufficient ideas are forthcoming from the members. We will run these classes from 11:00 am to 12:30 pm, on meeting days using member laptops or one of the club units for those who do not have laptops. The same meeting room would be utilized for these classes by closing the divider and using room "B" for classes while tutor sessions are being held in room "A".

We also intend to start taking member pictures for the "Members Only" section of the website. This section will be password protected and will only be completed with member permissions.

There are still openings for a tutor session at 11:00 AM on April 4th. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

## Program Schedule

**April 2019:** Bomb Squad Robotics Club from Mountain Home High School

**May 2019:** To Be Advised.

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

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## One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at [president@tlcug-ark.org](mailto:president@tlcug-ark.org), well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

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## March General Meeting Minutes

By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 49 people, including two new members and two guests.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

A card was passed around to sign for Al J., a long-time member of the club.

The tutor session went well today. The tutors are learning as much as those who sign up for a session.

4) PROGRAM:

Our speaker for today's meeting was our TLCUG program director, Chris Collins. His topic was "3-d Printing". He shared several videos that showed the various types of 3-D printers and how they work. He also followed up with more information with his slide presentation. Chris also answered questions from the membership.

5) ADDITIONAL ANNOUNCEMENTS:

President Tom introduced today's guests, Carl and Jean A. and our new members, James F. and Debbie S.

The program for next month will be a visit and demonstration by the Mountain Home High School Bomb Squad.

6) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Lena A.

7) ADJOURNMENT:

The meeting adjourned at 2:45 PM.

## **From the Help Desk**

### **By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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