

The Interface

June 2019

President's Message By Tom Telford

HELLO TO ALL,

Thanks to Chris Collins for his presentation at the May meeting on files and folders.

Ann will be taking more member pictures for the "Members Only" section of the website at the June meeting. This section will be password protected and will only be completed with member permissions.

We will be presenting a check in the amount of \$1000.00 to the Mountain Home Bomb Squad, which was approved by the membership at the May meeting.

There are still openings for a tutor session at 11:00 AM on June 6th. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations. Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Program Schedule

June 2019: Ann Neuenschwander - review of "Members Only" section of the website
Beth Vanderstek - Solving problems through YouTube

July 2019: No Meeting due to 4th of July

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

May General Meeting Minutes **By Sue Seils, TLCUG Secretary**

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 34 people.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

The tutor session had one participant today. Please contact Tom before the next session to sign up.

The Board recommends giving \$1000.00 to the Robotic Team. The motion was made and seconded and unanimously passed.

4) PROGRAM:

Our speaker for today's meeting was Chris Collins, TLCUG Program Director. His topic was "Files and Folders". After defining how they work, he reminded the members of the importance of backing up work, of how to copy and paste and/or move files to other devices, and shared other file related concerns. Chris answered questions from the membership. His program slides will be available on the website.

5) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Jan A,

6) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

From the Help Desk

By Ann Neuenschwander

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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