

The Interface

Since there was no meeting July 4th,
this newsletter is for July and August.

July 2019

President's Message **By Tom Telford**

HELLO TO ALL,

I hope that everyone had an enjoyable and safe holiday.

Thanks to Beth V. for guiding us through presentations by Ann, Beth and Tom, at the June meeting. We talked about navigating and researching topics on YouTube, as well as the use of instructional videos for maintenance and repair issues around the home.

Ann will be taking more member pictures for the "Members Only" section of the website at the August meeting. This section will be password protected and will only be completed with member permissions.

There are still openings for a tutor session at 11:00 AM on August 1st. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Hope to see you at the August meeting,

Tom

Program Schedule

August 2019: Vince Anderson, D.W. Reynolds Reference Librarian, speaking on Effectively doing Research on the Internet

September 2019: To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

June General Meeting Minutes

By Sue Seils, TLCUG Secretary

1.) CALL TO ORDER

The group meeting began at 200 pm.

2.) ATTENDANCE

Total attendance was 43. 2 new members, Carl and Jean. 0 guests.

3.) ANNOUNCEMENTS

Treasurer's report was given by Tom.

1 Tutor at session today.

Donation presentation of \$1,000.00 was given to Mountain Home Robotics club, Bomb Squad. The group gave the club a synopsis on what's ahead for them and how the donation will be used.

Tom T. encouraged members to take advantage of the tutor sessions.

4.) PROGRAM

Beth V introduces Tom T as the presenter of today's program. Tom presents a program on the use of You Tube, and the navigation functions, pause, search, enlarge, go back. Ann N. reviewed our www.tlcug-ark.org website and the addition of our "Members Only" page, and Beth V. give tips on researching topics on the You Tube channel.

5.) Drawing

Barb S. won the drawing for the gift card to the Bookworm café.

6.) Adjournment

Adjournment was at 300 pm.

Respectfully submitted:

Teresa Pendleton, Secretary Pro-tem

From the Help Desk **By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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