

The Interface

September 2019

President's Message By Tom Telford

HELLO TO ALL,

Thanks to Vince Anderson, Research Librarian for the D.W. Reynolds library, for his presentation on "Effective Internet Research" at the August meeting. Vince talked about some tools for navigating and researching topics on the internet. Some of which were new to me and I think to a lot of the members with some interesting questions from members following the presentation.

There are still openings for a tutor session at 11:00 AM on September 5th. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations. Please remember, there are no bad questions no matter how simple you might think them to be. We all started learning at some point by asking basic questions.

The Board is anticipating some changes to Director Positions and to the Bylaws, which will require membership approval. However, these changes have not been finalized as of this writing.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Hope to see you at the September meeting,

Tom

Program Schedule

September 2019: Stephanie Beaver of ASU Mountain Home

Topics to include: a new Cyber-security program this semester,
adult community education classes,
learning new hobbies,
and computer classes available at ASU.

October 2019: To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

August General Meeting Minutes

By Sue Seils, TLUQ Secretary

1.) CALL TO ORDER:

The group meeting began at 2:10 PM (because of technical difficulties).

2.) ATTENDANCE:

Total attendance was 44 people, including our speaker and 1 guest.

3.) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

There was no tutor program today. Tom encouraged the members to take advantage of this program.

Tom mentioned that we will need a three person nominating committee to make phone calls. Nominees for the Board will be introduced in October, elected in November, and assume their office as of January 1st. Kenny, Lois and Rose volunteered for this committee.

4.) PROGRAM:

Our speaker for today's meeting was Vince Anderson, Reference Librarian at D.W. Reynolds Library. His topic was "Effectively doing Research on the Internet". Vince gave many suggestions on what he uses to do research on the internet. This included using several search engines, other than Google, that are more effective. He also gave many clues on how to search using limiters that can get you to your topic quicker. Vince also shared the Library's website and the many databases available for patrons to use either at the Library or at home.

5.) ADDITIONAL ANNOUNCEMENTS:

Tom announced that we will be starting classes on the same day as the meeting (in the divided meeting room). The first planned class is on YouTube and how to search it. Participants need to bring their laptop. More information will come in an email.

Our guest, Carol J. was introduced.

Next month's speaker will be from ASU-MH.

6.) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Judy C.

7.) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

From the Help Desk
By Ann Neuenschwander

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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