

The Interface

January 2020

President's Message By Tom Telford

HELLO TO ALL,

I would like to thank Ron Pacheco for his presentation at the December meeting. The presentation was very entertaining and informative. The good news is that he will be back for the January meeting to continue the program. I encourage all members to attend this presentation even if you were unable to attend the previous session.

Our Education Director has found it necessary to resign, for personal reasons. We thank Debbie for her efforts and wish her well going forward. Therefore, we are in need of a person to fill this position and to arrange class sessions for small groups of members relative to computer operations as the need arises. This individual does not need to teach all of these classes themselves, but needs to recruit instructors pursuant to specific subjects as needed. These classes are held in the library "computer Lab" or "Studio 300" as it is now identified. The classes are normally held at 11:00 AM on meeting days, but may be held at other times if needed.

My biggest concern for the coming year continues to be providing speakers for our meetings.

While we attempt to concentrate on computer operations in our programs, we have found it necessary to use varying topics. If anyone has a suggestion for programming please pass it on to a Board member.

Dues for current members paid January 1st or later are \$20.00. New members are required to pay the \$20.00 rate for the first year of membership. Our policy allows new members who join October 1st or later to be considered paid for the following calendar year.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the website.

Hope to see you at the January meeting,

Tom

Program Schedule

January 2020: Ron Pacheco from BRMC continuing talk about Computer Security

February 2020: To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

December General Meeting Minutes

By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 30 people, including our speaker and one new member.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

There were four participants in the tutor program today. Participants have told us they have learned a lot. Reservations for participation should be made by sending Tom an email.

Tom mentioned that our Education Director has had to resign due to family problems. We would like to have another volunteer for this position.

Tom introduced the speaker for today.

4) PROGRAM:

The speaker today was Ron Pacheco. His topic was titled "Safety and Security in a Connected World". He began with a bit of background on why security is so important, sharing some the risks and treats involved with security leaks. He shared statistics of how many people have been hacked or have experienced ID fraud. Ron's examples were something we could all relate to. He even shared information on one of our Board Members that he could find just by simple searches on the internet. He also had some information on identifying scams on the internet or our emails. Robert had much more material to share and he agreed to come back in January (much to the delight of the Membership in attendance).

5) DRAWING:

The winner of the monthly drawing for a certificate to the Bookworms Café was Hart R.

6) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

From the Help Desk

By Ann Neuenschwander

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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