

# The Interface

**October 2019**

## **President's Message By Tom Telford**

HELLO TO ALL,

Thanks to Stephanie Beaver, ASU-MH recruiter, for her September 5th presentation on class availabilities at ASU. Some of which might be of interest to some of our members.

There are still openings for a tutor session at 11:00 AM on October 3rd. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date.

The Board has approved changes to Director Positions by removing the position of Photography Director and adding an Education Director to be filled at this time by Debbie S. There are some associated changes to the Bylaws, which will require membership approval.

Please keep in mind that current member dues for the 2020 membership year are payable after October 1st and need to be paid by December 31st to take advantage of the \$15.00 rate. Dues for current members paid January 1st or later are \$20.00. New members are required to pay the \$20.00 rate for the first year of membership.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the website.

Hope to see you at the October meeting,

Tom

## Program Schedule

**October 2019:** Steve Sinor and Associates from BRMC  
Speaking on medical computer systems including patient portal.

**November 2019:** To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

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## One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at [president@tlcug-ark.org](mailto:president@tlcug-ark.org), well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

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# September General Meeting Minutes

## By Sue Seils, TLUQ Secretary

### 1.) CALL TO ORDER:

The group meeting began at 2:00 PM.

### 2.) ATTENDANCE:

Total attendance was 50 people, including our speaker.

### 3.) ANNOUNCEMENTS:

President Tom welcomed the members and announced the loss of a very active member, Kip B., who gave his time to help members at the help desk.

The treasurer's report was given.

There was no tutor program today. Tom announced that we did hold a class on YouTube today. It was led by Debbie S.

Tom mentioned that we are adding Debbie S. to the Board as Education Director. We have removed Jerry W. as Photo Gallery Coordinator. The Board approved of these changes.

### 4.) PROGRAM:

Our speaker for today's meeting was Stephanie Beaver, AUU-MH recruiter. Using the ASU-MH website, she talked about the newest programs at ASU, which now offers on-line classes as well as on campus. There are many classes that may interest people other than the traditional students. These include non-credit classes taught by community members. She mentioned that those aged 60+ can take regular classes at no tuition, but would have to pay a class fee. She also shared with us some of the community programs (some at cost, some free) offered on campus. She answered questions from the members.

### 5.) ADDITIONAL ANNOUNCEMENTS:

There were no guests at the meeting.

### 6.) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Barb P.

### 7.) ADJOURNMENT:

The meeting adjourned at 2:45 PM.

## **From the Help Desk** **By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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