

# The Interface

**November 2019**

## **President's Message By Tom Telford**

HELLO TO ALL,

Thanks to Steve Sinor and Lee Ann, from Baxter Regional Medical Center for their presentation about the Hospitals patient portal. There were many member questions, which are always beneficial to all the members.

There are still openings for a tutor session at 11:00 AM on November 7th. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date.

Please keep in mind that current member dues for the 2020 membership year are payable after October 1st and need to be paid by December 31st to take advantage of the \$15.00 rate. Dues for current members paid January 1st or later are \$20.00. New members are required to pay the \$20.00 rate for the first year of membership. Our policy allows new members who join October 1st or later to be considered paid for the following calendar year.

We will elect Officers for the 2020 term, at the November meeting.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the website.

Hope to see you at the November meeting,

Tom

## Program Schedule

**November 2019:** There will be several presentations from your Board Members on a variety of cool subjects.

The website "Members Only" page will also be reviewed and the members will be granted access to the page and given sign-in instructions.

**December 2019:** To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

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## One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at [president@tlcug-ark.org](mailto:president@tlcug-ark.org), well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

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## October General Meeting Minutes

### By Sue Seils, TLCUG Secretary

#### 1.) CALL TO ORDER:

The group meeting began at 2:00 PM.

#### 2.) ATTENDANCE:

Total attendance was 45 people, including our 2 speakers, 1 new member and 1 guest.

#### 3.) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

There were four participants in the tutor program today. Please reserve early in the month with an email to Tom so he has time to assign you a tutor.

Tom mentioned that elections are to take place in November for the four elected board members. We are still in need of a Vice-president candidate, especially needed if we are to continue as a Club. Three current officers have agreed to continue serving. They are: Sue Seils as Secretary, Hart Rowland as Treasurer, and Tom Telford as President.

Tom introduced today's speaker.

#### 4.) PROGRAM:

Our speaker for today's meeting Steve Sinor, from Baxter Regional Medical Center, who brought Lee Ann with him. Lee Ann spoke about the Hospital's patient portal. A patient can see results of any tests or procedures done at the Hospital. Right now there are no links with all of the doctor's offices, so patients may still need to set up patient portals at the Hospital and at doctors offices. This will be changing in the future. Information can still be faxed between both, but may need a patient's request. The many questions from the membership were answered during this interesting program.

#### 5.) ADDITIONAL ANNOUNCEMENTS:

Tom introduced our one guest, Pam W., and one new member, Maureen K.

Tom was asked about the By-Law change. He mentioned that the Photo director position was taken off (with approval of Jerry W) and an Education Director was

added (Debbie S.). The By-Laws and Standing Rules can be found on the website. Tom defined the difference between the two.

Tom reinforced the need for a Vice-President candidate.

Our meeting programs may stress outside uses of computer and not so much on computer operations. This last type of information can be found in either the Tutor Program (individual needs) or through classes (general needs). Suggestions for programs or class topics are always welcome.

6.) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Lois B.

7.) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

## **From the Help Desk By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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