



The Interface

December 2019

President's Message By Tom Telford

HELLO TO ALL,

I would like to apologize to the members present at the November meeting for the technical issues that we experienced. I assure you those problems were out of our control.

As we welcome Barb P. to the Board as our Vice President for the 2020 term, I would like to thank her and all of the returning Officers and Directors, who were elected at the November meeting. All of the returning Board members have served multiple terms and are greatly appreciated for the job they do.

My biggest concern for the coming year continues to be providing speakers for our meetings. While we attempt to concentrate on computer operations in our programs, we have found it necessary to use varying topics. If anyone has a suggestion for programming please pass it on to a Board member.

Please keep in mind that current member dues for the 2020 membership year are payable after October 1st and need to be paid by December 31st to take advantage of the \$15.00 rate. Dues for current members paid January 1st or later are \$20.00. New members are required to pay the \$20.00 rate for the first year of membership. Our policy allows new members who join October 1st or later to be considered paid for the following calendar year.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the website.

Hope to see you at the December meeting,

Tom

Program Schedule

December 2019: Ron Pacheco from BRMC talking about Computer Security

January 2020: To Be Advised

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

November General Meeting Minutes

By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 46 people.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report.

There were three participants in the tutor program today. Participants have found these times beneficial. If you need help, please reserve early in the month with an email to Tom so he has time to assign you a tutor.

Tom mentioned that elections are to take place today for the four elected board members. They are: Hart Rowland as Treasurer, Sue Seils as Secretary, Barb Patrick as Vice President, and Tom Telford as President. There were no nominations from the floor. The motion was made and seconded to accept these nominations. A vote by acclamation accepted the slate.

Tom introduced today's speakers, several members of the TLCUG Board.

4) PROGRAM:

The program was titled "Tips, Tidbits, and Programs", to be presented by several members of the TLCUG Board. Tom was the first speaker. He began with the fact that he may have been hacked and described how he ran various programs to check and clean out viruses. He expressed how important it is to be aware of and avoid look-alike websites. He also began to discuss Google Earth Pro, but was unable to demonstrate it, due to technical problems with the library's access to the web.

Hart R. briefly talked about using "Snip & Sketch", a program available on the newest Windows10.

Chuck N. began with a PowerPoint introduction to setting up a screen saver. He was not able to demonstrate the set up on the computer.

The program ended early due to web connectivity problems.

5) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Jan A.

6) ADJOURNMENT:

The meeting adjourned at 2:50 PM.

**From the Help Desk
By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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