

The Interface

May 2018

President's Message By Tom Telford

HELLO TO ALL.

Thanks to Thanks to Kathleen Pursell, who is with Arkansas Senior Medical Patrol, for her presentation at the April meeting on, "Electronic and other Medicare Fraud".

We continue to request that someone volunteer for the Program Director position, which is currently vacant. This obligation will not be dumped on any one individual as the entire board will help with this endeavor. If anyone has suggestions for meeting speakers and/or topics, pass these on to a Board member.

Viruses, Ransomware and malware continue to be an ever present threat to computers. A number of us are using Ccleaner, Malware bytes, Spybot and F-Secure Router Checker, with a successful result, as long as all are run in a timely manner. There are free downloads available and also paid versions if individuals would like an even greater degree of security.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Program Schedule

May 2018: Leigh Ann Dowling of BRMC,

Demonstrating the computer based patient portal for individual health records.

June 2018: Open

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. Guests and visitors are welcome to attend.

April General Meeting Minutes By Sue Seils, TLCUG Secretary

1) **CALL TO ORDER:**

The group meeting began at 2:00 PM.

2) **ATTENDANCE:**

Total attendance was 60 people, with two guests and our speaker.

3) **ANNOUNCEMENTS:**

President Tom welcomed the members. He welcomed Sandy Seitz, who has agreed to fill the remainder of the Treasurer's job. Because of the change-over, there was no treasurer's report.

Tom mentioned that the tutoring session went well and was appreciated by the two members who came. Reservations for a tutoring slot can be obtained by sending an e-mail to Tom.

Tom introduced our speaker for today's meeting.

4) **PROGRAM:**

Today's program was given by Kathleen Pursell, from the Arkansas Senior Medicare Patrol (SMP). She was assisted by Dee Edwards. Her topic included frauds and scams associated with Medicare. Kathleen had three steps to share: Protect, Detect, and Report. She emphasized the importance of looking at the Medicare reports that come every three months, looking for anything suspicious. She mentioned the website at Medicare.gov to watch our personal Medicare billings. It is important to watch for fraud and to guard your Medicare number, just as we should our Social Security number. She also shared thoughts about the new Medicare card with its new 'number', which is coming to Arkansas members starting in July. She had many interesting and important tips for seniors.

5) ANNOUNCEMENTS:

Tom introduced our guests, Bill & Kelly P.

6) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Don H.

7) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

From the Help Desk

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to one of our Officers (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

Disclaimer

The Twin Lakes Computer Users Group [TLCUG] is in no way responsible or liable for any damages resulting from articles, opinions, statements, advertising representations, warranties expressed or implied in this publication, nor do we endorse or recommend any products or services mentioned.

Comments or opinions herein do not necessarily reflect the policies of the TLCUG. Materials contained herein may be reproduced by other User Groups, provided proper credit is given to the author and the publication, except articles marked "Reprinted by permission..." or "Copyright."