

The Interface

November 2018

President's Message By Tom Telford

HELLO TO ALL,

Thanks to Chris Collins for his presentation at the October meeting on "Computer Tune up and Maintenance". I would also like to commend Chris for volunteering to return to his previously held position of Program Director. This resolved a much bigger issue with our upcoming election of officers.

Due to the resignation of our Treasurer, Sandy Seitz for personal reasons, the Board approved the temporary appointment of Chuck Neuenschwander as Vice-President and moved Hart Rowland to the Treasurer position, for the remainder of the current term.

The current nominees for the four officer positions for 2019 are: Hart Rowland as Treasurer, Sue Seils as Secretary, Chuck Neuenschwander as Vice-President and Tom Telford as President. We will ask for nominations from the floor at the November meeting and then complete the election process.

There are still openings for a tutor session at 11:00 AM on November 1st. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations. The tutors can usually help with most problems you might be having.

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Program Schedule

November 2018: Chris Collins of Chris Collins Computers:
"New and upcoming Technology"

December 2018: Open

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at tmt272@suddenlink.net, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

October General Meeting Minutes

By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 50 people, including our speaker and 4 guests.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report. He announced that we have changed banks to the Bank of the Ozarks (Bank of OZK).

There was one member at the tutoring session today. Tom encouraged members looking for help on basic questions to take advantage of this opportunity for one-on-one training. You can sign up by sending an email to Tom (email address is on the website) requesting a slot.

Tom reported that the Nomination Committee has called the membership, resulting in no candidates except for Sue returning as secretary. Tom announced that he is unable to do both the President's job and the Program Director. With no future officers, according to the By-Laws, the Club would dissolve and assets would be distributed to charities, as decided by the current Board. A discussion continued on the Program Director's responsibilities. Chris C. volunteered to take the Program Director job. Tom then announced that he would continue as President, with Chuck N. volunteering for Vice-President and Hart R. as Treasurer (due to the resignation of Sandy S.). Nominations were closed and the election will be held at the November meeting.

4) PROGRAM:

Our speaker for today's meeting was Chris Collins, of Chris Collins Computers. His topic was "Computer Tune-up and Maintenance". He spoke about several things anyone can do to clean up things stored on computers (such as clearing old files, browsing lists and cookies). He said there are lots of fake fix-it programs and to be careful with strange pop-ups on the computer. Chris also answered many questions from the members.

5) ANNOUNCEMENTS:

Tom introduced our four guests: Shirley B., Cindy B., Ken R., and Darlene G.

Tom thanked Chris for his program today and for volunteering as Program Director.

Tom asked Webmaster Ann to report on the "Members Only" section on the website. She described how to find it and described its use. This part is password protected and she has control over giving that out to members. Member pictures and names could be posted. A member asked about posting the meeting's program slides. This will be considered.

6) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Rose M.

7) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

**From the Help Desk
By Ann Neuenschwander**

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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