

The Interface

December 2018

President's Message By Tom Telford

HELLO TO ALL,

Thanks to Chris Collins for his presentation at the November meeting on "New and Upcoming Technology". Once again we would request all member's suggestions regarding possible speakers and topics for our upcoming meetings, as we do not want to impose upon Chris for all of our programs.

Thanks to the 2019 officer candidates who were duly elected at the November meeting and whose names and contact information appear on the "Officer" page of the website.

There are still openings for a tutor session at 11:00 AM on December 6th. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations. The tutors can usually help with most problems you might be having. Remember you can ask any question, the only bad question is the one that is not asked. If it's important to you, then it's important to us!

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Program Schedule

December 2018: Chris Collins of Chris Collins Computers:

January 2019: Open

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at tmt272@suddenlink.net, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

November General Meeting Minutes

By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:

The group meeting began at 2:00 PM.

2) ATTENDANCE:

Total attendance was 61 people, including our speaker and 5 new members.

3) ANNOUNCEMENTS:

President Tom welcomed the members and gave the treasurer's report. He reminded the membership that we have changed banks to the Bank of the Ozarks (Bank of OZK).

There was one member at the tutoring session today. Tom encouraged members looking for help on basic questions to take advantage of this opportunity for one-on-one training. You can sign up by sending an email to Tom (email address is on the website) requesting a slot.

Elections are scheduled for today. The Board also has Directors who are appointed by the Officers. The slate of officers includes: Sue Seils (Secretary), Hart Rowland (Treasurer), Chuck Neuenschwander (Vice-President), and Tom Telford (President). Given no other nominations from the floor, a motion was made and seconded to close nominations. With a show of hands, the slate of candidates was accepted.

Tom introduced our speaker.

4) PROGRAM:

Our speaker for today's meeting was Chris Collins, TLCUG Program Director. His topic was "New and Upcoming Technology". He spoke about new technology coming over the next several months. This included Amazon's new Fire TV stick, computers, operating systems, televisions, and tablets. He suggested many things to look for when purchasing gifts or upgrading what we have. Chris then answered many questions from the membership.

5) ANNOUNCEMENTS:

Tom introduced our five new members: Shirley B., Barbara G., Gary S., Yvonne R., and Kathy R.

6) DRAWINGS:

The winner of the monthly drawing for a certificate to the Bookworms Café was Catherine B.

A second drawing was done for a Fire TV Stick donated by Chris Collins. The winner was Sharon M.

7) ADJOURNMENT:

The meeting adjourned at 3:00 PM.

From the Help Desk
By Ann Neuenschwander

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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