The Interface

President's Message
By Tom Telford

HELLO TO ALL,

Thanks to Chris Collins for his presentation at the December meeting on "Computer Common Acronyms". Once again we would welcome all member's suggestions regarding possible speakers and topics for our upcoming meetings, as we do not want to impose upon Chris for all of our programs.

Please be aware that 2019 dues are $20.00 after Dec. 31st and the roster will be updated on February 15th, dropping all those unpaid members from that document. So please, pay your dues, as we dislike very much the deleting of members from the roster.

If you are unable to pay your dues at the January meeting they may be mailed to:

> TLCUG Hart Rowland
>
> P.O. Box 571
>
> Mountain Home, AR 72654.

There are still openings for a tutor session at 11:00 AM on January 3rd. If you are interested in a one on one learning session, please send me an email well in advance of the meeting date. Do take advantage of the Tutor program if you have any question on computer programs and /or operations

Please be aware of the meeting and help desk items and schedules, which appear in other sections of the newsletter.

Program Schedule

January 2019: Chris Collins of Chris Collins Computers: Home Automation

February 2019: Open

TLCUG meets on the 1st Thursday of each month at 2 P.M. at the Donald W. Reynolds Library at 300 Library Hill, located on Highway 201 South in Mountain Home, across from the ASUMH campus. The Help Desk will open around 1:00 p.m. to 2:00 p.m. for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less. Guests and visitors are welcome to attend our meetings.

One on One Tutor Program

TLCUG offers tutoring for members on meeting days. The program is designed to teach computer operations and to help with issues that members may be having in managing their devices. These sessions are held in the regular meeting room in the Don W. Reynolds library beginning at 11:00 AM and ending at 12:30 PM.

There are a limited number of Tutors available therefore it is imperative that you send an email request to President Tom Telford at president@tlcug-ark.org, well in advance of meeting dates. Tom will schedule your session and send a confirmation email to the requester.

There are also Help Desks available from 1:00 PM to 2:00 PM for members on our meeting dates to resolve computer issues which can be handled in 15 minutes or less.

December General Meeting Minutes
By Sue Seils, TLCUG Secretary

1) CALL TO ORDER:
   The group meeting began at 2:00 PM.

2) ATTENDANCE:
   Total attendance was 42 people, including one new member and 1 returning member.

3) ANNOUNCEMENTS:
   President Tom welcomed the members and gave the treasurer's report.

   Tom reminded the members that the dues are due before January 1st at a $15.00 renewal. If paid after that, the dues are $20.00. Dues can be mailed in to the Treasurer Hart Rowland, P.O. Box 571, Mountain Home, AR 72654.

   The tutor session had several participants. Session slots are open for January. If you are interested in a tutor session, please send Tom an email (president@tlcug-ark.org).

   Tom introduced our speaker.

4) PROGRAM:
   Our speaker for today's meeting was Chris Collins, TLCUG Program Director. His topic was "Common Acronyms". He defined and described quite a number of common acronyms related to computers. Chris even threw in some acronyms used as email and Facebook abbreviations. After his presentation, Chris answered several questions especially on internet speeds from various providers. His slides will be sent out to the membership.

5) ANNOUNCEMENTS:
   Tom introduced our new member, Molly M., and introduced Norma H., who is a returning member.

6) DRAWINGS:
   The winner of the monthly drawing for a certificate to the Bookworms Café was Jacque V.

7) ADJOURNMENT:
8) The meeting adjourned at 2:50 PM.

From the Help Desk
By Ann Neuenschwander

If you have a question that is not or cannot be adequately addressed at our regular Help Desk meeting, you may email questions to the President (contact info is on the Officers page of our Website), or write it down and bring it to the Help Desk at our regular meeting.

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