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# HEFTMATE

OPERATION MANUAL

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# 1. General information

## 1.1 Introduction

This documentation was originally created in Dutch by HeftMate.

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No part of this documentation may be reproduced in any form without the permission of HeftMate, except for sections intended for reproduction for the purpose of using this documentation, such as abbreviated instructions and labels on the piano lift.

Tasks that should be performed by manufacturer personnel are not included in this documentation.

This documentation is an integral part of the HeftMate piano lift.

Therefore, please store this documentation carefully. It contains information that may be useful later or necessary for repairs and maintenance. It is recommended to keep one copy with the piano lift and store another copy, for example, in your technical service archive. The manufacturer can provide you with an additional copy if needed.

When transferring ownership of the piano lift, this documentation must be included.

## 1.2 Warranty

The warranty is provided through HeftMate's supplier.

Unless otherwise agreed upon in writing, the following warranty provisions apply:

- The manufacturer provides a warranty to the initial user for up to 6 months after delivery, excluding electrical components and wear parts.
- Defects must be reported to the manufacturer before the warranty period expires. Warranty provisions are in accordance with the terms of Metaalunie. Please refer to Metaalunie Conditions dated January 1, 2019.

The warranty applies to defects that:

- Occur during normal use of the piano lift/installation.
- Result from faulty workmanship by the manufacturer.

In case of occurring defects, the manufacturer will:

- Replace the parts; the manufacturer will become the owner of the replaced parts.
- Repair the defects.

Choose an alternative solution if repair is not reasonably possible. The customer must provide the manufacturer with the opportunity to rectify any defects.

- The manufacturer reserves the right to modify its machines/installations without prior notice.

Unless otherwise agreed upon in writing, the warranty and liability provisions as included in the "General Terms and Conditions of Delivery and Payment issued by the Metaalunie and referred to as METAALUNIE CONDITIONS" apply.

We draw attention to the following limitations of liability:

The manufacturer is not liable for unsafe situations, accidents, and damages resulting from the disregard of warnings or instructions displayed on the piano lift/installation or in this documentation, such as:

- Incompetent or incorrect use or maintenance;
- The use for purposes other than those indicated in this documentation;
- The use of parts other than those prescribed;
- Repairs without the manufacturer's permission;
- Modifications to the piano lift/installation, including but not limited to:
  - Changes in control;
  - Welding, mechanical operations;
  - Expansions to the piano lift/installation or the control system;

The manufacturer is also not liable:

- If the customer has not fulfilled all obligations towards the manufacturer (financial or otherwise);
- For consequential damages due to malfunctions or defects in the piano lift/installation (such as damage to (processed) products, business interruption, delays, etc.).

In case of malfunctions or other reasons for downtime, please contact the supplier before performing any repairs.

### 1.3 Purpose of the Piano Lift

The intended use of the piano lift is to transport upright pianos vertically over a limited height difference. The lift is used to raise a piano onto and off of the dolly, which is then used to transport the piano in an upright position. It is not possible to transport the piano horizontally with the piano lift.

The piano lift is not suitable for lifting grand pianos. The use of the piano lift on an inclined surface is not permitted.

## 2. Safety

### 2.1 General

The piano lift is designed and built to be used and maintained safely. This applies to its application, conditions, and regulations as described in this documentation. Reading this documentation and following the instructions are therefore essential for anyone working with or on the piano lift. In professional use, it is the employer's responsibility to ensure that these instructions are known and followed. It is recommended to use the Heftmate piano lift in combination with other Heftmate products (the Dolly and the Brake).

### 2.2 General Safety Rules

- The maximum load capacity of the piano lift is 300 kg. Never exceed this maximum load!
- Ensure that children or animals do not have access to the piano lift!
- Keep the workspace clean and free of obstacles.
- Provide adequate ambient lighting.
- Do not use the piano lift if any parts are damaged or not functioning correctly. Ensure that the piano lift is repaired.
- Wear safety shoes during use.
- Keep feet, fingers, and hands away while using the piano lift.

### 2.3 Disposal of the Piano Lift

When disposing of the piano lift, adhere to the waste disposal regulations that are in effect at that time and at the specific location.

The following components and/or substances present in the piano lift should be considered as special waste and should be processed accordingly:

- Hydraulic oil

When disassembling the piano lift, take into account stored energy in the spring.



# HEFTMATE PIANOLIFT OPERATING MANUAL 1/2



## 01

Place the Piano Lift in front of the piano. Also place the Dolly within easy reach.



## 02

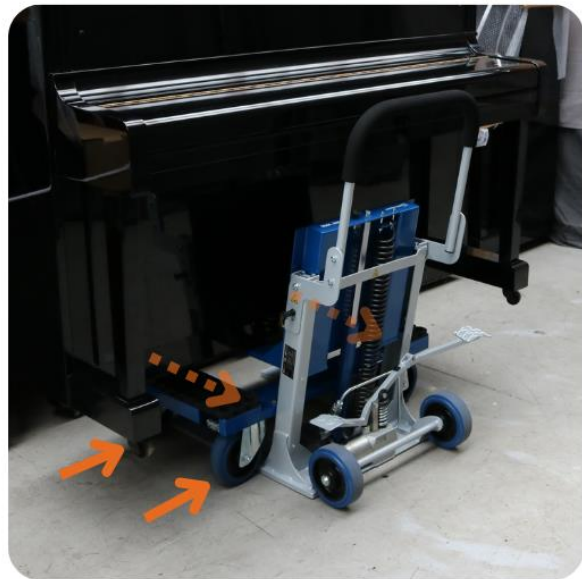
Move the Piano Lift forward until the lifting fork is fully positioned under the piano as far as it will go. Extend the foot pedal.



## 03

Use your foot to use the pump until the lift rises and the lift reaches the highest position.

# HEFTMATE PIANOLIFT OPERATING MANUAL 2/2



## 04

Place the Dolly under the piano. Make sure that the dolly is positioned against the frame of the Piano Lift.



## 05

Lower the lift by pressing the left pedal. The piano is now on the Dolly.



## 06

Fold down the foot pedal of the Piano Lift. Move the Piano Lift backwards until it is completely out from under the piano. The piano is now ready to be transported on the Dolly.

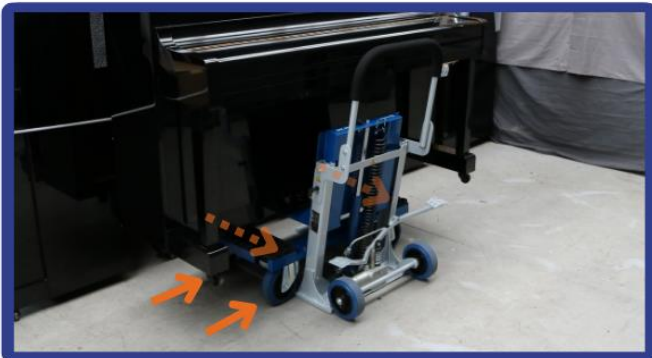


# HOW TO USE THE PIANOLIFT

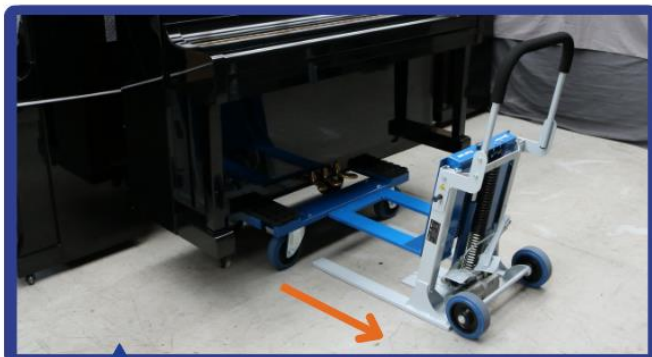
Step 2



Step 4



Step 6



Step 1



Step 3



Step 5



Step 7





## 3. Maintenance and repair

### 3.1 General

- Check the strips on the underside for wear and replace them if necessary.
- Under normal use, the HeftMate does not require maintenance.

### 3.2 Repair

During the warranty period, repairs may only be carried out under the supervision of the supplier. All replaced parts must meet at least the specifications of the original parts.

All parts can be ordered from the supplier.

### 3.3 Storage

There are no specific storage requirements.

## 4. Nameplate

  		
Type: Pianolift	Own mass (kg)	56 kg
	Max. load (WLL) (kg)	300 kg
	Manufacturing year	2023
	Serial number:	HM2318223
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