

Great Holland Boarding Cattery Terms and Conditions

- All cats must be fully vaccinated (Feline Enteritis, Feline Influenza) and the certificate/ passport presented at the time of boarding.
- All cats to be treated for Fleas and Wormed before boarding.
- All cats boarded must be neutered or spayed.
- Only cats from the same household may share a unit.
- We have the right to refuse to board any cats we suspect to be infectious or contagious in the interest of other cats being boarded.
- We have the right to separate cats from the same household should a problem arise.
- We have the right to seek advice from Consented Vets (Haven Vets), and to administer any medicines prescribed by the vets.
- We will not be held responsible for any cats refusing to take medication.
- Any veterinary fees not covered by our insurance will be the owner's responsibility.
- Delivery and collection will be carried out during opening hours via consent only.
- Cats that remain uncollected beyond their boarding date all effort will be made to contact their owner, should this fail we reserve the right to look to get them rehomed.
- In the event of a fire if it is not possible to put cats into carriers they will be released into the garden.
- Parking in our driveway at owners own risk, no liability will be accepted for any incurred loss or damage.
- Late cancellation or early collection may be liable for booking fees.

Last updated 26-11-2021