Hello again 😳

Beltone

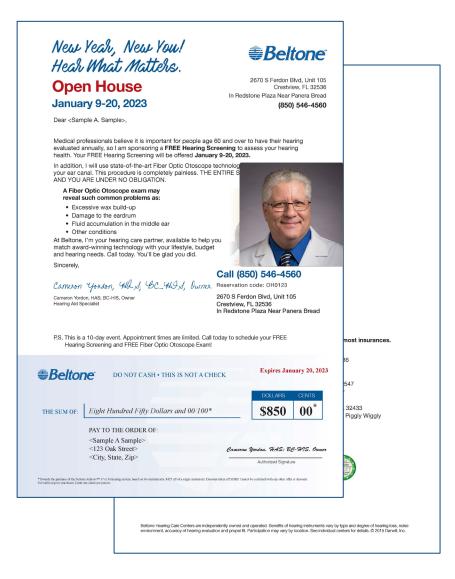
Of Northwest Florida & South Alabama

January 2023

Prospects







More Personal 2023

I think on all pieces that allow it, there should be a photo of the HCPS, rather than just stock photos.



Add this to everything

Darwill said it will be the same price, so why not??



Prospect Mail 2022

Mailer	Net
Open House Otoscope Prospects June 2022	
\$998 Virtually Invisible - Prospects March 2022	
Imagine Customs Event Postcard Prospect August 2022	
Open House Check Prospects July 2022	
Records Show Prospect May 2022	
Spring Hearing 3- Card Prospects April 2022	

Prospect Mail 2023

	Month	Mailer							
*	Jan 2023 – ordered	New Year, New You! Hear What Matters PROSPECTS - Check Letter \$850 *Same as open house mailers above – but New Years theme.							
	Feb 2023	?							
	March 2023	\$998 Virtually Invisible							
	April 2023	?							

User Mail 2022

Mailer	Net
Appointment Reminder User June 2022	
Imagine Buy Back Event- Users April 2022	
Rebate with Newsletter- Users Feb. 22	
Rebate Check Newsletter - User 0122	
Imagine Buy Back Event- Users March 2022	

User Mail 2023

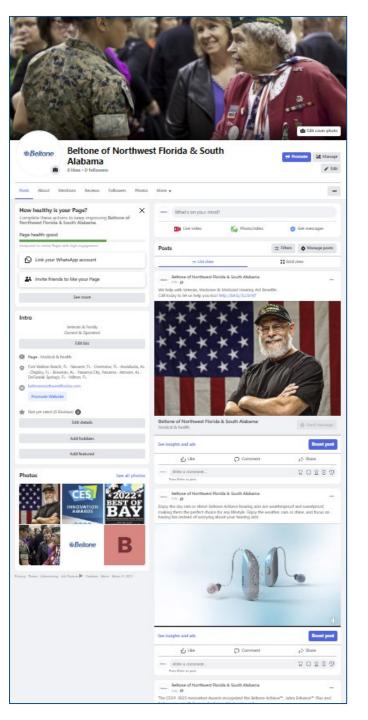
*\$000 for 4 drops a year Plus 2 free co-op – so we are mailing every other month

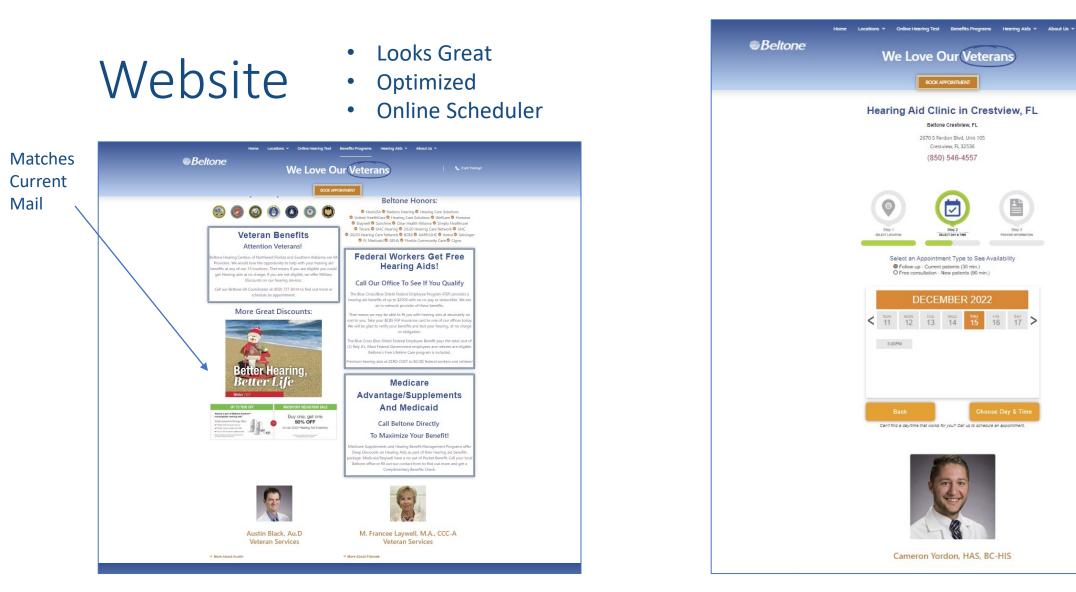
	Month	Mailer
\bigstar	Jan 2023 – ordered	New Year, New You! Hear What Matters USERS- Check Letter \$850
	Feb 2023	Skip
	March 2023	Co-op Appointment Reminder
	April 2023	Skip
	May 2023	Imagine (Achieve or ?) Buy Back Event
	June 2023	Skip

Facebook has been created

Most of the stuff we will be putting onto the webpage, I am going to slowly load onto here.

I will add to the general communication for the staff to like the page.





*On Google all of your offices now point directly to your website.

Some concerns

Call Source

- I know that the missed calls should show up on the caller ID in office, but what about the abandoned calls?
- Out of 62 calls month to date, half weren't answered.
- Do the PCCs have call source logins and handle this?
- Most were not reviewed at all.

allSource														🕒 Jessica Wilso
🚱 Dashboard	Call Details													
∠ Call Manager	Reporting > Call Details > Yordon 50974											⊞ ▼~	🚣 - 📀 🛗 D	ECEMBER 1, 2022 - DECEMBER 31, 202
REPORTING ~	Total Calls: 62 Average Duration: 01:53 Total Duration: 117:33													
Traffic Analysis Call Details	Search:												Show	All < Previous 1 2 3 Ne
Active Numbers	Audio	Date	Time	Employee	Location	Label	Source	Channel	Result *	Duration	Status	Caller Number	Missed Opp	Prospect/Non-Prospect
Owner Summary		12/8/2022	11:18:57 AM	+	Yordon 50974	Pensacola	Google	Prospect	Abandoned	00:02		(251) 752-2393		
Prospect Report Call Manager Follow Up		12/8/2022	8:52:34 AM	+	Yordon 50974	Milton	Google	Prospect	Abandoned	00:03		(850) 758-6120		
•		12/5/2022	3:14:38 PM	+	Yordon 50974	Chipley	Website	Landing Page	Abandoned	00:00		(820) 280-8347		
MY STUFF 🗸 🗸		12/5/2022	1:28:30 PM	+	Yordon 50974	Pensacola	Website	Landing Page	Abandoned	00:00		(925) 217-6639		
Saved Reports Profile		12/5/2022	1:20:30 PM	+	Yordon 50974	Crestview	Website	Landing Page	Abandoned	00:00		(850) 902-3211		
		12/5/2022	1:08:29 PM	+	Yordon 50974	Yordon 50974	Website	TBD	Abandoned	00:01		(818) 239-8883		
		12/5/2022	9:32:21 AM	+	Yordon 50974	DeFuniak Springs	Website	Landing Page	Abandoned	00:00		(669) 205-9348		
	► 000 000	12/8/2022	10:31:14 AM	Code Needed (123)	Yordon 50974	Andalusia	Website	Landing Page	Connected	00:59	Reviewed	(704) 495-1548	Y	Prospect
		12/7/2022	6:53:52 PM	+	Yordon 50974	Pensacola	Prospect	Print	Connected	00:09	Unreviewed	(850) 220-4132		Hang-ups
	► 0.00 ● 01.23	12/7/2022	3:13:11 PM	+	Yordon 50974	DeFuniak Springs	Prospect	Print	Connected	01:23	Unreviewed	(850) 499-7203		Current Customer
	800 800	12/7/2022	2:53:12 PM	+	Yordon 50974	Pensacola	Google	Prospect	Connected	02:02	Unreviewed	(251) 752-2393		
	acc @	12/7/2022	2:52:35 PM	Code Needed (123)	Yordon 50974	DeFuniak Springs	Prospect	Print	Connected	08:48	Unreviewed	(850) 499-7203	Ν	Prospect
		12/7/2022	1:27:20 PM	+	Yordon 50974	Tallahassee	Digital	Landing Page	Connected	00:02	Unreviewed	(833) 671-0548		Other
	ano 🌒 🖘 🔊	12/6/2022	3:35:17 PM	+	Yordon 50974	Andalusia	Prospect	Campaign 1	Connected	00:42	Unreviewed	(334) 892-3790		Other
	► acc ● acc 45	12/6/2022	3:33:00 PM	+	Yordon 50974	Andalusia	Prospect	Campaign 1	Connected	00:46	Unreviewed	(334) 892-3790		Other
	► ann ● an-us	12/6/2022	3:28:03 PM	+	Yordon 50974	Pensacola	Google	Prospect	Connected	00:45	Unreviewed	(850) 471-9862		
	01:25	12/6/2022	1:56:08 PM	+	Yordon 50974	Chipley	Website	Landing Page	Connected	01:26	Unreviewed	(850) 461-5748		Other
	excs 0 000 1	12/6/2022	11:31:16 AM	Voicemail (125)	Yordon 50974	Yordon 50974	Website	TED	Connected	03:49	Reviewed	(850) 582-1259	N	Prospect

Some concerns

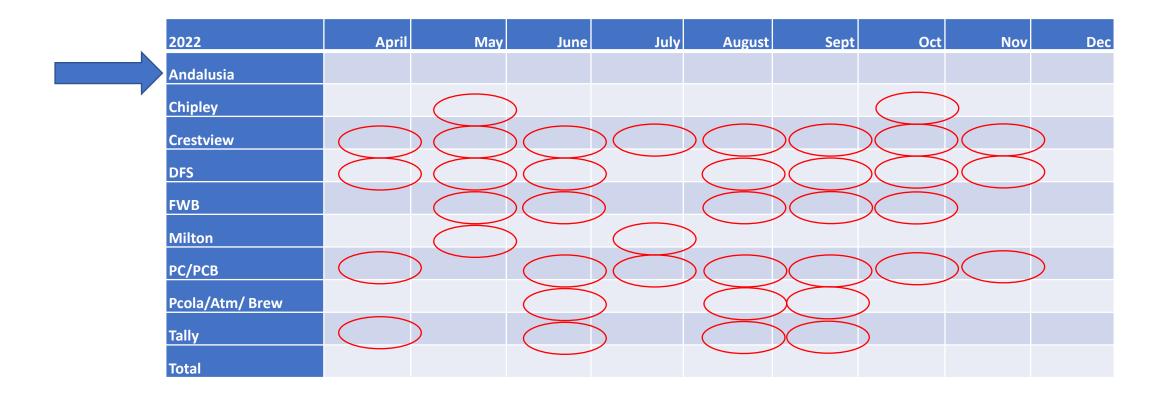
*A ton of uncategorized sales for 2022 \$538,901.04 roughly 15% of your sales

Sycle

- The referral sources in your Sycle are really crazy. I want to start fresh with a Prospect Mail & User Mail Subcategory under direct mail and then the source codes listed under there.
- I will send clear instructions to the staff we will get it fixed. It will never be perfect, but it could definitely be better.

Collapse •I4	Referral Subcategories	
Scheduling -	Referral Source	
Appointment Cancellation Types	Direct Mail V Copy To Select V Copy All Subcategories	Add Referral SubCategory 🛨
Appointment Types	+ BSmart BelCare Appt. Reminder	
Referral Sources	+ BSmart Warranty	
Referral Subcategories	+ BSmart Birthday	
Schedule Preferences	- Direct Mail	
Schedule Resources		Add Campaign 🛨
Purchases +	Restore All Make Repair	
Tax +	102022 GC1022 Giftcard October 2022 COOP	
Contact +	+ Automated Nurture Campaigns	
QuickBooks™ +	+ Records Show Prospect May 2022	
SNS +	+ Appointment Reminder User May 2022	
Preferences +	+ Open House Otoscope Prospects June 2022	
Regional +	+ Appointment Reminder User June 2022	
Insurance +	– Direct Mail Prospect 2022	Add Campaign 🛨
Allegro / CareCredit +	- Imagine Customs Event Postcard Prospect August 2022	
Access Control +	Imagine Customs Event Postcard Prospect September 2022 Reserv. code PC0922	
Custom +	998 Virtually Invisible Prospect September 2022 Resv. Code CIC0922	
Staff +	Achieve Check letter Prospects October 2022 Reserv. Code AC1022	
Clinics +	Achieve Check letter Prospects November 2022 Reserv. Code AC1122	
	Holiday Event- Inventory Reduction December 2022 Reserv. Code HN1222	
	- Direct Mail Users 2022	Add Campaign 🛨
	Hearing Benefits Check Users July 2022	
	Ruff Time Dog Days Postcard Users August 2022	
	New Tech Achieve Users October 2022 Reserv. Code AT1022	
Brought to you by Reat		Need bein? A IB Convright 2022 & Privacy Policy

2022 Goals



2023 Outreach



Snowbirds, Sunbirds, and Seasonal Stayers have flocked to this event for over 20 years. Vendor categories represented include; dining, attractions, healthcare, accommodations, and more. Bring promotional items such as event flyers, discount cards, and goodies to distribute and/or merchandise to sale! Complete the <u>vendor application and return it no</u> later than lanuary 5th to: The Greater Fort Walton Beach Chamber of Commerce – P. O. Box 640, Fort Walton Beach, FL 32549.

Have questions? Contact Rachelle Graves, rachelle@fwbchamber.org, 850.244.8191

Vendor Pricing: No Cost for Chamber Members! Non-Chamber Members, \$250 per vendor space A \$25 late fee will apply to vendor applications received after January 5th

Vendor spaces are approx. 10 ft. x 8 ft. Vendor space includes One 8 ft. banquet table and one chair

To provide the best possible experience for all

Please advise in advance if you'll need access to electricity and please provide the extension cord.

If you plan to offer a door prize please bring the door prize with you on set-up day.

If you have plan to hand out perishable food samples, you must provide a Certificate of Insurance with the FWB Chamber of Commerce listed as certificate holder and/or additional insured.

- Vendor set up will be on Wednesday, January 11th from 3:00 p.m. 5:00 p.m.
 On Event Day vendors may arrive at 6:30 a.m.
- On Event Day all booths should be set up, staffed, and ready by 7:45 a.m.
- Vendors may begin breaking down at noon and should be completed by 1:30 p.m.

We do not offer refunds for no-shows, unforeseen Act(s) of God, or Force Majeure

Have questions? Contact Rachelle Graves, <u>rachelle@fwbchamber.org</u>, 850.244.8191 Greater Fort Walton Beach Chamber of Commerce P. O. Box 640, Fort Walton Beach, FL 32549

Please review and acknowledge with your signature below.

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2020 VENDOR INFORMATION FORT WALTON BEACH SNOWBIRD CLUB LOCATION FORT WALTON BEACH REC CENTER 132 Jet Drive NW, Fort Walton Beach, FL 32548

 1ST MEETING
 JANUARY 07, 2020

 2NDMEETING
 FEBRUARY 04, 2020

 ALL MEETINGS START AT 10:00 AM

NO CHARGE FOR A VENDOR TABLE/ It is suggested vendors provide either a Gift Basket/Draw Prizes/Food/Give Away Items/or Gift Certificates for each meeting you attend. We ask that you come to both meetings if possible.

MEETING INFORMATION

- Space provided: 1- 2x8 ft. banquet table and one chair. A table may be scheduled for January and/or February meetings. Please schedule your table as soon as you know you will be available to attend.
- Set up starts at 8:30 AM. Tear down 10:00 AM after start of meeting, or you may wait until after the close of the meeting to give out additional information.
- Our 2019 membership stood at a total of 657 SNOWBIRDS!

Average attendance at each meeting is between 350-400 members.

To reserve a table or for questions and additional information please send an email to <u>terseljas@aol.com</u>

OUR SNOWBIRD CLUB APPRECIATES AND THANKS YOU FOR PARTICIPATING AT OUR MEETINGS.

Check out our website at fwbsbc.com or like us on facebook at FWB Snowbird Club.