

Employee Team member Job Description

❖ Blendz Employee

- Deliver positive, friendly and welcoming customer service
- Complete all tasks assigned by Shift Leads, Team Leads, and/or Owners
- Work and maintain an efficient work environment
- Comply with Facilities Safety Protocols and Procedures
- Comply with Food Safety Protocols and Procedures
- Uphold the company's 100% Customer Satisfaction guarantee
- Quickly resolve customer complaints with service or products
- Communicate to Shift Leads, Team Leads and/or Owners any issues or problems encountered (Customers, product, coworkers, etc)
- Follow and respect guidance from Shift Leads, Team Leads and Owners
- Embrace Quality Control Procedures
- Maintain a clean and organized work environment
- Be able to lift 25-50 lbs
- Be able to stand for upwards of 6+ hrs for any given shift
- Basic understanding of math as it pertains to cash handling
- Basic understanding of recipes and how to execute them
- Willingness to work within a slow moving and fast paced environment