



MID ATLANTIC BUSINESS MANAGEMENT INC. ANSWERING SERVICE

**IDEAL HIPAA COMPLIANT HOSPITAL ANSWERING SERVICE WITH
COMPLETE PATIENT CYCLE CARE**



OUR SPECIALTIES

For Doctors

Our Answering services will do much more than just answering your phone calls within or after hours. We will be available for your Patients 24/7, so you don't miss even a single inquiry.

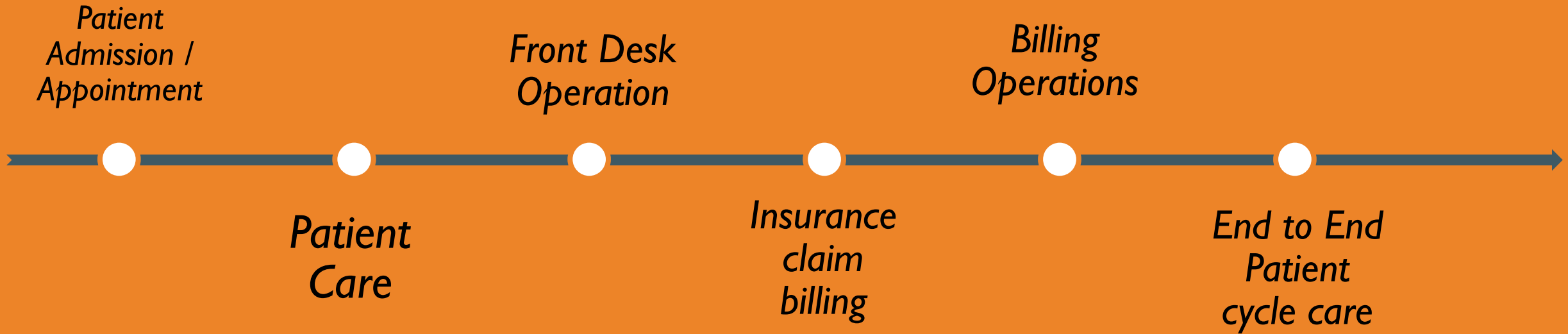
For Hospitals

We provide a complete patient care from Appointments, Admission, Care & Updates, to Insurance claim/Billing follow ups. Not just the front-end support but we got your back until we discharge the Patient.

For Contractors

With Our Answering services, You respond to your customers immediately, capture leads and orders. You focus on the Field work; we will keep your business open 24 hours a day, 7 days a week. Never miss on a customer's Service order.

HOW WE PROVIDE A BETTER PATIENT EXPERIENCE WITH OUR COMPLETE CONTACT CENTER MANAGEMENT SUPPORT!



While you are taking care of your patients, we manage all your backend operations.

Not just in office hours, but we will be available for your Patient Care all the time. Starting from getting your Patient on appointment, Pre-Registration, reminders with office hours and after-hours coverage.

Our Answer services will help you to be patient-centered, time-saving, and money-generating activities for you while staying compliant with HIPAA. We assure you 100% safety of your patient's data and protects your practice, clinic, and hospital from the effects of non-compliance.

WHAT WILL WE DO FOR A DOCTOR'S ANSWERING SERVICE?



Appointment
Scheduling and
Reminders



Patient Pre-
Registration and
Follow Up



Office Hours
Coverage



HIPAA Compliant
Confidence



Answering Service
for Nurse Triage

HIPAA COMPLIANT HOSPITAL ANSWERING SERVICE

MID ATLANTIC BUSINESS MANAGEMENT IS AVAILABLE 24 HOURS A DAY / 7 DAYS A WEEK TO HELP ANSWER ANY PHONE CALLS FOR YOUR HOSPITAL. WE WANT TO MAKE SURE THAT THERE IS NEVER AN UNANSWERED CALL AT ANY HOSPITAL FACILITY SO THAT OPERATIONS RUN AS SMOOTHLY AS POSSIBLE, AND PATIENTS GET THE BEST CARE AVAILABLE.

BY PARTNERING WITH MID ATLANTIC BUSINESS MANAGEMENT, HOSPITALS WILL NO LONGER HAVE TO MANAGE PHONE CALLS ALONG WITH OTHER DAY TO DAY TASKS. IMAGINE THE WEIGHT THAT IS LIFTED-OFF FROM HOSPITAL STAFF WHEN THEY KNOW EACH CALL IS PROFESSIONALLY HANDLED BY THE PROFESSIONAL CALL AGENTS.

WHY YOU NEED OUR HOSPITAL ANSWERING SERVICES?



A team of highly-trained, professional agents who are able to put callers at ease and get them the assistance they need.



Greatly increased availability for staff to give care to patients.



A dedicated team who understands the ins and outs of hospital structure and operations.



Full access to our call management systems and tracking tools to measure our effectiveness and customer satisfaction.



24/7 call answering – so phone calls are never mishandled or unanswered.



And of course, 100% HIPAA compliance across all our hospital call center solutions, staff and tools.

ABOUT US

With global presence, we are flexible & compliant with the local laws. This enables us to comply industry laws, make necessary agreements & makes us accessible, reachable & connected to clients easily.

- 8 The Green, Dover, DE 19901, United States
- 705-14 Keystone Park Drive, Morrisville NC, 27560, United States
- 250 Yonge St, Toronto, ON M4S 2B2, Canada
- HN #324, Fellowship Colony, Circular Road, Dimapur, 797112 Nagaland



- Headquartered in Nagaland, Midatlantic B2B works with Global Businesses, with offices in Unites States, Canada & working towards setting up an sales office in London (UK).
- Compliant with **FDCPA**, **HIPPA**, **CCPA** & **CANADA-SPAM**
- Strong GDPR policies to serve **European Union** and the European Economic Area.



Quality! Assured!

THANK YOU!



MIDATLANTIC
BUSINESS MANAGEMENT

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“An AI Powered – B2B Demand Generation Platform”/ “A Complete Solution for your Outsourcing, Customer Service & Debt Collection Needs” For more information on how we can work together to boost your revenue, call/email us now. Visit us on web : <https://mabmb2b.com/> || <https://midatlantic-bps.com/> ||

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