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Need Wi-Fi?
 Network: bv-guest.encowifi
 Password: 95951880

TV Tips and Tricks

Blue, Black, or No Signal?

1. Please ensure that the DirectTV Box is turned on and has a green light.
2. Cycle through the video inputs/source on the TV. DirectTV will be on HDMI 1, 2, 3 or 4

Picture not loading or is there an error message?

1. Hold the - button until a menu pops up
2. On the menu scroll way down to **Open settings**
3. Select Device Preferences
4. Scroll Down and Select **Restart**

Need More Help?

helpdesk@encoelectronics.com
 844.275.3626
 or scan QR code

