



<b>Dynastar Aerospace Mach.</b>	<b>QMSF-1002 Customer Survey</b>		
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Name: \_\_\_\_\_

Company: \_\_\_\_\_

If there is more than one person at your company interacting with us, we would appreciate their input as well.

For each statement below, please indicate your agreement/response as follows:

- 5 = Strongly agree
- 4 = Agree somewhat
- 3 = Neither agree nor disagree
- 2 = Disagree somewhat
- 1 = Strongly disagree

I am pleased with the degree to which <b>requirements</b> have been met.	
When I place an order, I feel that Dynastar Aerospace Mach. does its best to meet my <b>delivery requirements</b> .	
I feel that Dynastar Aerospace Mach. is <b>responsive</b> when I contact them.	
I am pleased with the level of <b>customer service</b> I receive from Dynastar Aerospace Mach. and enjoy doing business with them.	
I am satisfied with the <b>value</b> of the product I buy from Dynastar Aerospace Mach..	
It is important to us that our suppliers be <b>ISO or AS9100 Certified</b> .	



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Please also answer these additional questions:

1. Does your company have an established Quality Management System in place?
2. Is your company registered to an ISO or AS9100 Standard? If so, what Standard?
3. Do you require your suppliers to be certified to an ISO or AS9100 Standard?
4. What are we doing, that we should keep doing?
5. What would you like to see us doing differently?
6. Is there an email address that we should have on file for you?
7. Do you have any suggestions on improving this survey?
8. Do you have any other comments?

Thank you for your time,

Dynastar Aerospace Machining. 901 Ultra Drive, Clover, SC, 29710