Pawsitive TrACKs Service Agreement

Terms & Conditions

- 1. Pawsitive TrACKs agrees to provide dog walking services in a reliable, caring and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Pawsitive TrACKs from any and all claims against the company, its owner, employees and representatives, except those arising from negligence or willful misconduct on the part of Pawsitive TrACKs.
- 2. Client agrees to notify Pawsitive TrACKs of any concerns within 24 hours of completion of services.
- 3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the commencement of services unless explicably agreed upon supplementary payment terms.
- 4. Client will incur a \$25 charge for each returned check in addition to any and all bank fees attributed to the returned check.
- 5. Pawsitive TrACKs exercises all precautions against sickness, injury, escape, loss, accidents or death of Client's pet(s). Pawsitive TrACKs is not responsible for any sickness, injury, escape, loss, accidents or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Pawsitive TrACKs.
- 6. Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state and federal laws and regulations and this information is reflected.
- 7. Pawsitive TrACKs will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.
- 8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Dog Walker, other persons or other animal(s) caused by the Client's pet(s) or negligent act.
- 9. Client agrees to indemnify, hold harmless and defend Pawsitive TrACKs in the event of a claim by any person injured or otherwise damaged by Client's pet(s) negligent act.
- 10. Pawsitive TrACKs reserves the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled service.
- 11. Pawsitive TrACKs reserves the right to terminate this contract at any time if the Dog Walker, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Dog Walker. If concerns prohibit the Dog Walker from walking the dog, Pawsitive TrACKs will attempt to contact the Client to arrange alternative care.
- 12. Pawsitive TrACKs reserves the right to refuse service to any client, at any time, for any reason.
- 13. This document gives Pawsitive TrACKs and its representatives authorization to enter the Client's listed address as needed to perform agreed upon services.
- 14. Client authorizes the use of pet(s) pictures on website, social media and/or marketing materials for promotional purposes.
- 15. Client authorizes this contract to be valid approval for services so as to permit Pawsitive TrACKs to accept all future in person, telephone, online, mail or email reservations and provides services without additional signed contracts or written authorizations.
- 16. The term of this document apply to all pets owned by the client, including any and all new dogs that the client obtains on or after the date this document was signed.
 I have read the above terms and conditions. I know, understand and agree to all terms stated above. By Signing below, I am accepting this document as a contractual agreement.

Printed Name	Client Signature & Date	