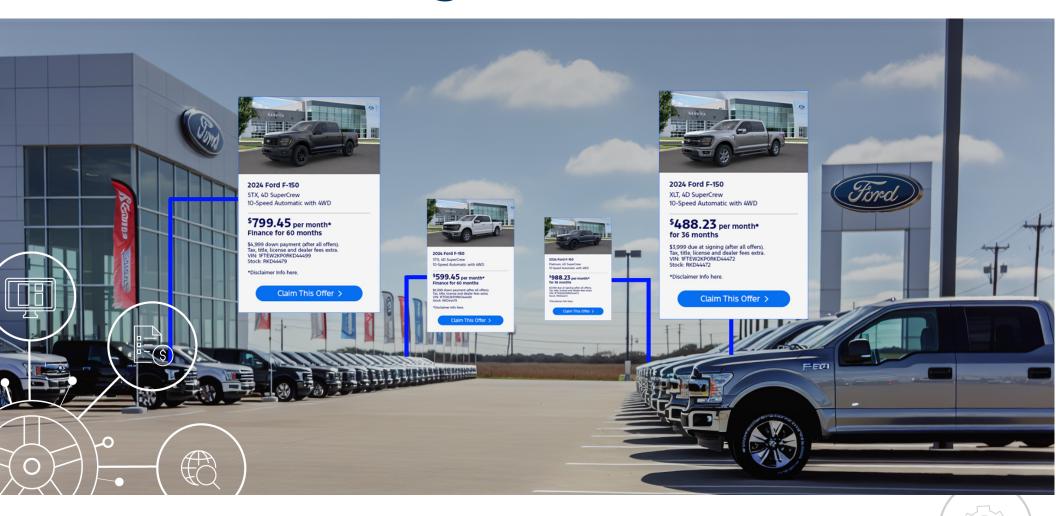
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CC+ Target**Retail**[®] Epsilon's[®] data-powered multi-channel retail sales marketing platform.



CC+ Target**Retail**®

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Higher Quality Leads



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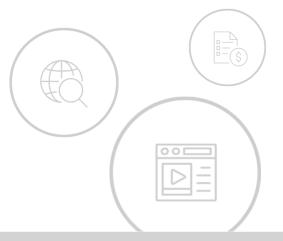
How to enroll?

CC+ TargetRetail® is next evolution of CC+. Leveraging Epsilon's most accurate, stable and scalable identity resolution solution in the industry to target YOUR current owners and local conquests promoting the most suitable real-time inventory to the right customer.





At the heart of CC+ TargetRetail® is Epsilon's PVE (Personal Valuation Engine). Leveraging Epsilon's top-ranked consumer database.



It connects and tracks consumer's online and offline behavior, transactions, purchase tendencies, life events, vehicle equity positions, and over **7,000** additional attributes on each individual consumer. Epsilon has intelligence on over **250+ million consumers and all of their devices**.

Epsilon then applies A.I. (machine learning and analytics modeling) to **identify the most in-market customers in a Dealer's or Retailer's PMA.**

These customers are now accessible and reachable through the **CC+** Target**Retail**® marketing platform. Now you are empowered to know your customers whenever you want. It's that simple. And that powerful.



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How to enroll?

Named Identity - 100%

250+Mil Individuals

25 Year Move History

600 Billion Online

Interactions/Day

Jane Smith, Jane S., Janey Smith, J. Smith 123 Main St., Anytown, VA 12345 234 Oak St., Othertown, TX, 67890

703-123-4567, 202-098-7654

COREID® is Epsilon's person-based Identity for **250M+** U.S. adult Individuals. Epsilon's identity (COREID) is the only solution grounded in offline name and address, enabling

omni-channel people-based activation, measurement and waste reduction.

jsmith@email.com jane.smith@work.com jsmith@mail.net

Deterministic

Digital Identity

First- and third-party cookies Mobile Ad IDs IP Addresses Connected TV IDs

Individual & Household Attributes

Demographics, Psychographics Contextual Browsing History Purchase History, Share of Wallet Media Consumption History Location-Based Information Professional Information

What does all this mean?

- ✓ Over 250M+ Unique Individual ID's Created by CORFDID®
- √ 7,000+ Consumer Actionable Attributes
- ✓ 250M+ Universal **Conquest Records**
- ✓ 1st Party Data Feed Direct **Inventory Access**

CC+ TargetRetail® utilizes COREID® technology to identify in-market shoppers who are showing vehicle purchase intent. This gives you the ability to target these in-market shoppers through multiple channels with consistent messaging through the CC+ TargetRetail® platform.



A Complete Cookieless Solution

COREID® resolves an individual's multiple touch points and email addresses, tying them back to a single golden record identifier that's privacy-safe.

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How to enroll?

What does Epsilon's consumer database and solutions mean to me? How does it power **CC+** Target**Retail**® and benefit me?



- Identify and target your owners and conquests who have shown to be in
- lifestyle data, beyond just automotive data.
 Fill gaps in your DMS by capturing customer interactions you might otherwise miss.

conquest profiles with key demographic and

• We enrich the your owner's and local

- Understand your owner opportunities with new insights.
- Empowers you to effectively market the most suitable vehicle inventory with customer specific, penny perfect payments.

- Identify and target your owners and conquests who have shown to be In-Market to purchase.
- Stay in front of in-market consumers with "Always On" campaigns.
- **Deliver** customized, personalized ad campaigns at the click of a button.
- **Eliminate wasted spend** by optimizing the campaign deployment across all available channels.

Leverage Epsilon's in market signals and A.I. predictive marketing to **enrich** your DMS owner data and reach available conquest customers with the most effective marketing.

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How to enroll?

Enjoy access to **distinct audience segments** via the **CC+** Target**Retail**® Dealer dashboard. Assisting you in identifying the appropriate customer base for your campaigns to achieve your retail sales targets. Additional consumer audiences are available.



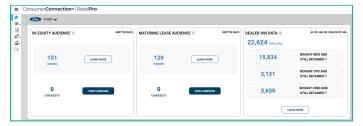
In-Market

Through proprietary modeling technology, you get unlimited access to in market customers when they're ready to buy in the next 90 days.

PMA

Know where your customers are coming from. Identifying in-market owners and conquest you are missing within your PMA.



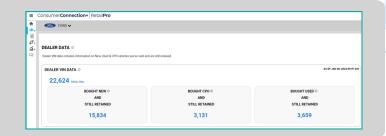


In-Equity and Maturing Lease

The total unique owners and conquests who have maturing leases in next 90 days and customers with positive equity.

Dealer VIN Data: 12-month delivery trend

Your Dealer or Retailer VIN data gives you a comprehensive look at retail sales history. Easily identify and summarize lease, purchase and finance trends and audiences



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How to enroll?

Enjoy unrestricted **access to unparalleled insights** via the **CC+** Target**Retail**® Dealer dashboard about your owners and conquest customers will **help you formulate the best strategy.**



Inventory

Inventory by model represents the number of vehicles by available models. In-Market by model represents the number of owner and/or conquests who are currently in market and the model they currently own. Inventory by age represents the number of vehicles by model in number of days they have been on the lot.



Aftersales

Don't miss a service lane retail opportunity. Consumers with high repair orders, expiring warranties or excessive mileage on their current vehicles are some of the most valuable owners to target. Target these high-propensity customers with retail messages.





Online Browsing

Ever wonder which competitive vehicle makes your customers are looking at online? Target**Retail**® Reporting Dashboard". gives you these key insights. We also give you the ability to target conquest consumers who are shopping competitive makes.



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How to enroll?

CC+ Target**Retail**® utilizes the data within and outside of the automotive vertical to give dealerships a complete view of the consumer and the retail opportunities in their PMA. With access to more than 250M+ consumer records, and the ability to apply more than 7,000 attributes to an individual



In-Market New

consumer, the data is the biggest differentiator.

The total unique owners and conquests with a **high propensity to buy a new vehicle in next 90 days,** who live within your PMA.



In-Equity

The total unique captive owners and conquests who have positive equity >=\$2000 and purchased the vehicle at least 24 months ago, and who live within your PMA.



Maturing Lease

The total unique owners and conquests **who** have maturing leases in next 90 days and who live within your PMA.



Target Retail®

Pro only

Trade-In

The total unique owners who have purchased a vehicle 2 or more years ago, have a positive credit bureau value and trade in value range. The total unique conquests who have purchased a vehicle 2 or more years ago and have a positive equity.



In-Market New Event

The total unique owners and conquests with a **high propensity to buy a new vehicle in next 90 days,** who live within your PMA. Summer Event, Year End Event, Truck Month.



DMS Marketing

The **total** unique owners of New, Used & CPO vehicles sold by your dealership **in your DMS.** Will include servicing owner only counts as well.



Service to Sales

Total unique Servicing only Owners with high defection / in-market indicators: Repair Orders >= \$500 in last 12 months. Warranty Expiring in next 12 months Average mileage is greater than 16,000 miles/year and vehicle is at least 2 years old from purchase date.



Target**Retail**® **Pro** only

In-Market Used/Certified Pre-Owned

The total unique owners and conquests with a high propensity to buy a used vehicle in next 90 days, who live within your PMA. CPO campaigns will display CPO vehicle offers and Used will display Used offers.







Conquest audiences are only available within TargetRetail® Pro.

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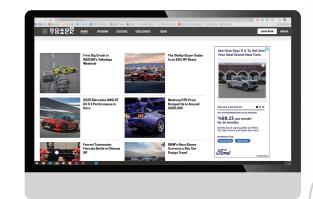
Always-On Display Targeting

How to enroll?

CC+ Target**Retail**® is equipped with multi-channel, one to one, dynamic offers driven by **your inventory**. Designed to engage your customers when they are in market and **connect them to their personal website** through direct links and dynamic scan-codes.













PERSONAL LANDING PAGE

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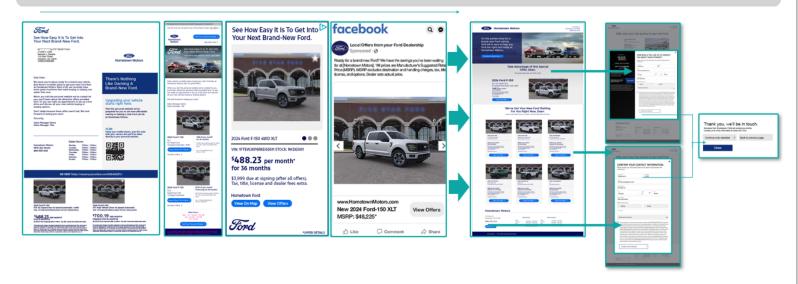
CC+ TargetRetail[®] Lite

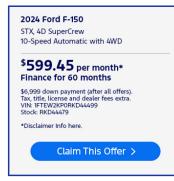
CC+ TargetRetail® Pro

Always-On Display Targeting

How to enroll?

CC+ Target**Retail**® is equipped with Epsilon's Offer Engine which automates selection of the most relevant vehicle for the consumer. **Only vehicles In your inventory** are marketed to the **right customer with penny perfect payments.**





CC+ TargetRetail® Pro

 Fetaures real-time finance and lease payments.



STX, 4D SuperCrew 10-Speed Automatic with 4WD Featured MSRP: \$59,995* VIN: IFTEW2KPORKD44499 Stock: RKD44479 *All prices are Manufacturer's Suggested Retail Price (MSRP). MSRP excludes destination and handling charges, tax, title, license, and options. Dealer sets actual price.

2024 Ford F-150

Claim This Offer >

CC+ TargetRetail® Lite

 Features MSRP pricing only.



Customers are encouraged to submit a lead form. All leads delivered instantly to your CRM via Ford**Direct with a lead source identifying** Target**Retail®.** Phone call leads will also be tracked if enrolled in **CC+** Target**Retail® Pro.**

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How to enroll?

CC+ TargetRetail® Lite provides you with exclusive owner insights. Through proprietary modeling technology, you get unlimited access to in-market customers when they're ready to buy.

CC+ TargetRetail[®] Lite has access to the following:

- Campaigns
 - In Market Owners
 - Maturing Lease Owners
 - DMS Marketing Owners
 - Service to Sales Owners
 - In Market Sales Event Owners
 - Personal Landing Page (Purl)
- Available Channels
 - Email/Direct Mail/Social
- Uses Epsilon's Offer Engine to automate selection of the most relevant vehicle for the consumer based on your inventory
- Inventory feed provided by FordDirect
- Uses MSRP pricing ONLY in communications
- VIN level Reporting











DIRECT MAIL

PERSONAL LANDING PAGE

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CC+TargetRetail



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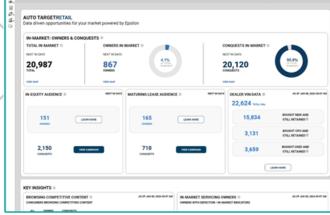
How to enroll?

Upgrade to CC+ Target**Retail**® **Pro** and get unlimited access to **ALL distinct owner** and conquest audience segments and valuable insights, assisting you in identifying the appropriate customer base for your campaigns with real-time lease and finance payments to achieve your retail sales targets.

CC+ TargetRetail® Pro has access to the following:

- Campaigns
 - In Market Owners and Conquest
 - In Equity Owners and Conquest (Black Book Evaluations for Equity Assessment)
 - Maturing Lease Owners & Conquests
 - Trade In Offer Owners and Conquest
 - Used Owners and Conquest
 - CPO Owners and Conquest
 - DMS Marketing Owners
 - Service to Sales Owners
 - In Market Sales Event Owners and Conquests
- Available Channels
 - Always-on Display/Email/Direct Mail/Social
- Additional Insights including Service Appointment Dashboard
- Implementation of Call Tracking Numbers
- VIN level Reporting

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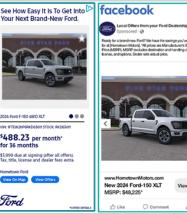


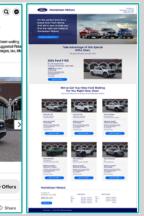
Offers, Inventory & Onboarding

- Uses Epsilon's Offer Engine to automate selection of the most relevant vehicle for the consumer based on your inventory
- Inventory feed provided by you the Dealer
- Uses real-time lease and finance payments in all communications.
- Dedicated Onboarding Specialist to set up your payments and disclaimers









DIRECT MAIL

EMAIL A

ALWAYS-ON DISPLAY

SOCIAL

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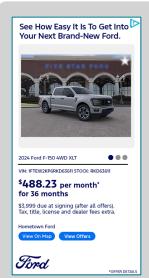
Always-on display targeting marketing serves your inventory to your top in-market prospects even when you are not running a campaign. Always-on display targeting uses Epsilon's single source of identity resolution to enable **consistent 1:1 conversations everywhere your consumers interact with your dealership.** Epsilon's PVE model identifies active in-market owner and conquest prospects with the highest propensity to purchase in the next 90 days.

Channel Benefits

- Reach customers across multiple browsers and devices. while they browse content on their favorite sites and apps.
- Not just a one-time delivery. Display targeted ads are served to each customer up to 10 times.
- Creative pulls is VIN specific, only showing in stock inventory to the best customers with real-time payments.
- Real-time identification models pick the best time and place to send your customer a message.
- Leverage partnerships with 14,000 publisher sites and apps.







Activation Details

- Always on display is only available in the pro package.
- Up to 20,000 ad impressions to top in-market consumers every month.
- Covers 2,000 owners with 10 impressions served on average to each consumer
- You can add additional display budget to reach a larger audience of in-market consumers or apply budget to another audience segment.
- For dual Dealers, adding Lincoln will be an additional charge.



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How do I enroll in CC+ TargetRetail®?

FORDDIRECT
- PRODUCT PARTNER

CC+ TargetRetail® Pro

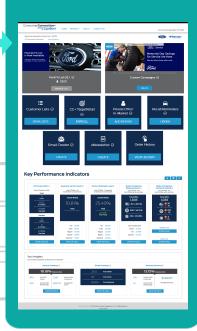
- Log into the ConsumerConnection+ Dealer portal by clicking
 HERE. The click the enroll button on the homepage. See right.
- OR Log into FordDirect's Dealer Center by clicking <u>HERE.</u> and click the ConsumerConnection+ product under the solutions section.
- **Still need help?** Contact your FordDirect Digital Performance Consultant or your Epsilon Field Product Specialist.
- Contact Us: email us at CCTargetRetailSupport@epsilon.com
 Or call Program Headquarters at 866-777-0389.

CC+ Target**Retail**[®] **Lite**

• Contact Us: email us at CCTargetRetailSupport@epsilon.com Or call Program Headquarters at 866-777-0389.



CC+ Dealer Portal





Contact Your Product Specialist for pricing and a live demo.

Email us at: CCTargetRetailSupport@epsilon.com Or call Program Headquarters at 866-777-0389.