

# » Sales AI Copilot

### Exceptionally human AI that delights and converts more customers

Hyper-personalized, nuanced conversations. More appointments and conversions. Enhanced team productivity. Meet the industry's most powerful generative conversational AI platform.

### Boost sales productivity, efficiency and results

- » Instantly engages online leads
- » Engages shoppers in true conversational dialogue via email and text
- » Intelligently handles VIN-specific questions, financing, and trade-in inquiries
- » Maximizes engagement with 100% lead follow-up for 51 days
- » Automatically schedules appointments in your CRM
- » Hands off ready-to-buy shoppers to your sales team

## Tangible ROI for your dealership

- » Enables sales team to focus on high-value leads, relationship-building, and deal closing
- » Drives showroom appointments and live calls

#### Jaia

I'm looking for a Ford with good gas mileage. Ideally a 2023 or newer with a maximum monthly payment of \$480.

#### Impel Al

The Ford Escape SE is known for its fuel efficiency, making it a great choice. We have lots of competitively priced Fords, however! Let's narrow down your search to these options.



Certified 2023 Ford Escape Platinum

\$32,888

#### Jaia

Thank you! Love these - do I need to have a high credit score to get approved?

12,995 miles

\$19,998

#### Impel Al

\$21,888

We've worked with customers with all kinds of credit to help them find financing options. You don't need perfect credit to get a car from us. A sales representative can discuss all the details with you.

#### Jaia

Thank you so much! My name is Jaia - my husband and I would like to come to see them around 6:00 PM tomorrow.

#### Impel Al

I've set up an appointment at 6:00 PM tomorrow, Jaia! We'll ensure you find a model that meets your needs for reliability and mileage during your visit. See you soon!



We have been very pleased with Impel and love the AI product in particular. With our unique dealer profiles in place, I am able to manage the best response times we've ever seen and the customer questions are being answered in a very professional manner. Our sales people are able to source the leads much more effectively and the after hours contact frees up my staff in evenings on their personal time. All the while the AI is setting appointments and answering questions. Next level tech to be sure!



- Robert Melton, Director of Marketing & Operations Melton Sales | Chrysler, Jeep, Dodge, & Ram

Exclusive Automotive Optimization Layer and robust integrations protect against poor outcomes and AI hallucinations, while optimizing business results.



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