

Thank you for booking a trip with Days Work Charters! We've included this information with your booking so you know what to expect when fishing with us. For more information please reach out to our team or head to our website www.daysworkcharters.com.

INITIAL BOOKING

At the time of booking we require a \$200 deposit to secure your desired date. If you have not done so already, please head to our website, www.daysworkcharters.com to select your trip and an available date. You will then be directed to our secure checkout for deposit payment. We can also process bookings and accept your deposit over the phone at 401-855-7808. If you've booked with us via FishingBooker, please see their terms for deposit arrangements.

(Please Note: FishingBooker is a third-party site, and therefore we have little control with their processes regarding payment).

AFTER BOOKING

After booking with us you will immediately get a short confirmation email, just confirming your trip date. Within 24 hours, but usually sooner, you will receive another email from daysworkcharters@gmail.com with more information specific to your trip.

BEFORE YOUR TRIP

1-2 days before your trip, we will reach out to you again to go over any final details. We'll be looking to get an accurate head count so we can prepare enough rods for your party. At this time we will also share a brief weather report and provide a fishing report so we're all on the same page about what's being caught.

DAY OF YOUR TRIP | ARRIVAL TO SNUG HARBOR MARINA

410 GOOSEBERRY ROAD, WAKEFIELD, RI 02879

Our vessel is docked at Snug Harbor Marina in Wakefield, RI. We ask that all guests arrive to the marina 10-15 minutes prior to the scheduled departure to allow ample time for parking and to meet us at the dock.

Snug Harbor Marina graciously offers our guests free parking. Please obey all posted signage in the lot and avoid parking in areas designated with time limits. If you're joining us for a longer trip, please consider parking towards the back of the lot (furthest away from the buildings). Restroom facilities can be found to the left side of the parking lot should you need them before boarding the boat. Snug Harbor also boasts an incredible tackle store and snack bar serving homemade breakfast, lunch, and sundries.

DAYS WORK will be waiting for you on the fuel dock. Head down the main pier of the marina and you'll find us waiting. When you arrive we'll accept your cash payment of the remaining balance for your trip, get some waivers signed, and load your personal gear onto the boat before heading out!

DAY OF YOUR TRIP - RETURNING TO SNUG HARBOR MARINA

We aim to get back to the dock as close to the scheduled time as possible, but sometimes trips can run a little longer (if you're up for it!). Additionally, if you'd like your fish cleaned and filleted please allot for 20-30 minutes upon return for our crew to complete this for you.

CANCELLATIONS POLICY OVERVIEW

We hope all goes as planned when it comes time for your trip, but sometimes the unexpected occurs. We always aim to reschedule when trips cannot take place. Our full cancellation policy can be found at www.daysworkcharters.com, but we've included a brief overview here for your convenience.

Cancellations Due to Weather: Days Work Charters will always reschedule or cancel a booking if the weather or sea conditions will be unsafe to fish. A final call on a trip's cancellation due to weather will be made 12-48 hours before the scheduled departure time, at the discretion of the captain. Trips that may not proceed as scheduled due to weather will be offered (1) the option to reschedule the trip if all parties can find a conducive trip date OR (2) a full refund of the charter booking deposit with no penalty. Please note that unfavorable weather conditions (like rain, clouds, temperature, and slight swell) often do not warrant a weather-related cancellation as they are still safe to head out in.

Cancellations Made by Guests: Cancellations made by guests at least 14 days before the scheduled trip date will not incur any fees. The \$200 booking deposit will be returned through the original payment method. Our system can typically take around 7 business days to process a refund. A booking cancelled within 14 days of the trip date will result in a loss of the \$200 booking deposit.

PAYMENT OF BALANCE

The remaining balance of your charter is due on the day of your trip in cash, before leaving the dock. For a reminder of what your remaining balance is, please see the confirmation email you received from us after booking, or contact us before your trip.

If you will be unable to pay your remaining balance in cash, you must let us know before your trip. We will accept a credit card payment (plus a 3% credit card fee) the day/evening before your trip over the phone once we know the weather will allow your trip to proceed as scheduled. If we do not receive a request from you to pre-pay via credit card, we will assume you are bringing cash to the dock. Please note, we do not accept checks.

It is customary to provide the mate who assisted on your trip a tip for their service throughout the day. 20% is standard, but tips should be made at your discretion. Any tips must be made in cash and go directly to the mate. That being said, many of our mates are happy to accept a Venmo if it's more convenient.

GENERAL BOAT RULES, POLICIES, AND RECOMMENDATIONS

CLOTHING

- Wear clothing that you are able to move around in and don't mind getting wet/dirty.
- If rain is in the forecast, please wear/bring foul weather gear. Our marina sells some great options too.
- Any footwear is acceptable, but please refrain from wearing dark colored soles and heels.

FOOD AND DRINK

- We provide bottled water onboard, please bring any other food/beverages that you wish to enjoy.
- We do not have a galley so plan to bring meals/snacks that can be eaten cold.
- Beer/light alcoholic seltzers are permitted, Hard liquor is not permitted nor are glass bottles.
- Guests must abide by our Alcohol Policy which can be found on our website, or contact us for info.
- Please avoid bringing metal water bottles and mugs, when they are dropped on the deck (as they often are) they damage the gelcoat and repairs are very costly.

COOLERS / TAKING FISH HOME

- Please only bring 1 standard-sized cooler (no larger than 40QT) onboard for your trip so we can keep the deck clear and leave you plenty of space to fight fish.
- Extra coolers for transporting fish home can be left in your vehicle and retrieved upon return.
- We do not provide ice for personal coolers, however bags can be purchased at our marina.
- If you need extra space for snacks/beverages, consider packing them in a reusable grocery bag. When you arrive to the boat we'll pack them on our ice in insulated deck compartments.