

Customer Satisfaction Survey

Products: *How satisfied are you with the following aspects of the product / services you purchased from Bray Metals?*

Overall quality of products / services

1 2 3 4 5

On time delivery performance:

1 2 3 4 5

Overall performance:

1 2 3 4 5

Services: *How satisfied are you with the service / product you received from Bray Metals in the following areas?*

Promptness in returning calls / emails:

1 2 3 4 5

Customer support:

1 2 3 4 5

Response to questions:

1 2 3 4 5

Courtesy and friendliness:

1 2 3 4 5

Please use the space provided below to provide comments and suggestions about what you like, dislike or would change about Bray Metals to better serve your requirements.

Customer:

Email:

Thank you for taking the time to complete our satisfactory survey. We appreciate your time, interest and input in helping us to serve you better!