

Customer Satisfaction Survey

1 = Extremely Dissatisfied; 5 = Extremely Satisfied

Products:

How satisfied are you with the overall quality of the product / services you purchased from Bray Metals?

1 2 3 4 5

Services:

How satisfied are you with the service / product you received from Bray Metals in the following areas?

Overall product appearance:

1 2 3 4 5

Promptness in returning calls / emails:

1 2 3 4 5

Customer support:

1 2 3 4 5

Response to questions:

1 2 3 4 5

Courtesy and friendliness:

1 2 3 4 5

On time delivery performance:

1 2 3 4 5

Overall performance:

1 2 3 4 5

Please use the space provided below to provide comments and suggestions about how Bray Metals can better serve your requirements.

Customer:

Email:

Thank you for taking the time to complete our satisfactory survey. We appreciate your time, interest and input in helping us to serve you better!