

7060 Waltham Avenue, Burnaby, BC V5J 4V5, Canada

☎ (778)-984-3977 - Bijan Driving School

✉ Bijan.driving.school@gmail.com

🕒 Everyday - 08:00-19:00

Bijan
Driving School LTD.
www.BijanDS.ca

Policies

General Policies

- Students are required to carry their driver's licence with them at all times during each lesson. Failure to do so will result in immediate loss of the lesson.
- All paid lessons are valid for one year from the date that your receipt was issued.
- **Each driving lesson is 90 minutes, with a minimum of 60 minutes' practice time and remaining time is used for theory lesson.**
- **All vehicle lessons are conducted on a one-on-one basis. There will be a maximum of 3 people (1 observing) in the (Bijan driving school) vehicle during the student's lesson time.**
- If you are late for a class, you will not be compensated for the time lost. However, if the instructor is late for the class, your lost time will be compensated.
- While Bijan Driving School will exert its best efforts in teaching the student, the school cannot guarantee that the student will successfully pass the ICBC road test.

Refund Policy

- All refunds must be made within 30 days of purchase and accompanied by a sales receipt. (An administration fee of 12% will be charged)
- All refunds are based on the number of unused hours
- Driving lessons are not transferable

Cancellation Policy

- Lessons must be canceled at least forty-eight (48) hours in advance (during business days M to F). Any cancellation notices less than 48 hours will be subject to a charge of 50% of the lesson. Any cancellation notices less than 24 hours will require the full amount of the lesson.
- Cancellations must be done by e-mail or phone.
- Booking appointment for ICBC road test by Bijan driving School is **free** for just our students and you may order by email or phone. We need just your last name and DL(DDL) number. (We **don't need to your ICBC Password**). The student is responsible for the cancellation fee (**\$25.00**) to ICBC if they fail to inform 72 hours prior to the ICBC road test, and must inform us.
- All Road tests booked (either by the student or Bijan Driving School) that are on the school's calendar require a cancellation notice of at least 5 business days (Mon-Fri). Any cancellation notices less than 5 business days will be charged 2.5 hours.