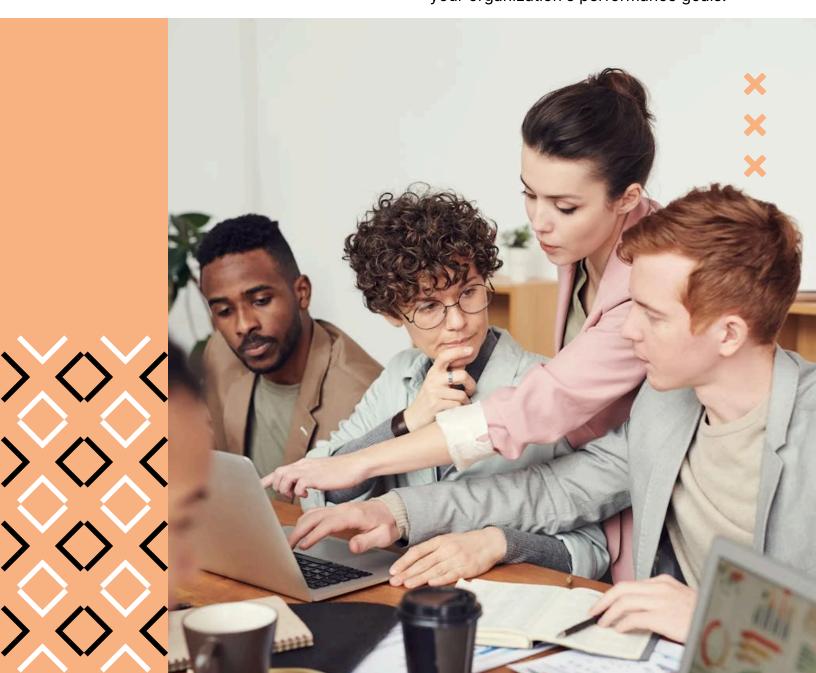
## WORKPLACE EXCELLENCE & PRODUCTIVITY TRAINING COURSE

CATALOG



Explore customized Workplace Excellence and Productivity training designed for organizations across sectors. Strengthen your operational skills, enhance leadership capability, and build practical tools that drive efficiency, innovation, and measurable results, advancing both your career and your organization's performance goals.







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# Introduction to Workplace Excellence and Productivity Training Courses







#### **Building Capability for High-Performance Workplaces**

Discover a range of Workplace Excellence and Productivity training programs designed to meet the evolving needs of professionals and organizations striving for operational excellence. Sustavia Global's courses help you strengthen process efficiency, enhance leadership capacity, and apply proven productivity tools that drive measurable business results.

At Sustavia Global, we believe that continuous learning is the cornerstone of organizational success. Our programs are developed and facilitated by industry experts with hands-on experience, ensuring that every concept is practical, evidence-based, and immediately applicable in real workplace settings.

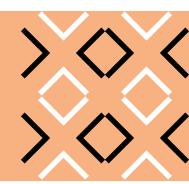
With flexible delivery options including interactive workshops, on-site corporate sessions, and hybrid formats. Sustavia makes professional growth attainable and impactful, no matter your schedule.

Join us and take the next step in your productivity journey with confidence, build the skills to lead change, improve performance, and achieve excellence across your organization.

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#### Business Process Optimization





#### **Overview**

Learn proven methods to analyze workflows, eliminate inefficiencies, and implement continuous improvement practices.

**Duration: 2 Days** 



#### **Learning Outcomes**

- Map and evaluate business processes.
- Identify bottlenecks using Lean principles.
- Design efficient workflows aligned with quality goals.

Delivery: Instructor-Led (In-Person / Virtual)



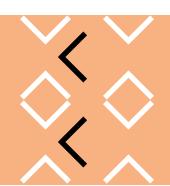
#### **Who Should Attend**

Managers, supervisors, and process leads.





#### Risk & Resilience Management





#### **Overview**

Develop the ability to identify, assess, and mitigate operational risks. Learn to maintain productivity through uncertainty.

**Duration:** 1 Days



#### **Learning Outcomes**

- Recognize key organizational risks.
- Apply mitigation strategies.
- Build resilience frameworks.

**Delivery:** Hybrid/Virtual



#### **Who Should Attend**

Operations managers, risk and safety leads.





## Performance Measurement & Accountability





#### **Overview**

Learn to develop meaningful KPIs, performance dashboards, and accountability systems that drive continuous improvement.

**Duration:** 2 Days



#### **Learning Outcomes**

- · Create measurable KPIs.
- Link metrics to business outcomes.
- Build continuous improvement systems.

**Delivery:** Hybrid/Virtual



#### **Who Should Attend**

Managers, HR professionals, project leads.





## Workplace Productivity Essentials (for Frontline Teams)





#### **Overview**

Hands-on training for operators and frontline staff to improve efficiency, communication, and teamwork.

**Duration:** 1 Days



#### **Learning Outcomes**

- Apply 5S and visual management tools.
- Communicate effectively across teams.
- Identify simple process improvements.

**Delivery:** Hybrid/Virtual



#### **Who Should Attend**

Frontline workers, technicians, production staff.





## Quality Management & ISO 9001 Internal Audit





#### Overview

Build foundational skills in ISO 9001 and quality auditing. Learn to support compliance and continual improvement.

**Duration: 2 Days** 



#### **Learning Outcomes**

- Understand ISO 9001 principles.
- Conduct internal audits.
- Recommend corrective actions.

**Delivery:** Hybrid/Virtual



#### **Who Should Attend**

Quality coordinators, compliance officers.





## Safety & Productivity Integration





#### **Overview**

Learn to align safety and productivity goals to reduce downtime and enhance team morale.

**Duration:** 1 Days



#### **Learning Outcomes**

- Connect safety culture and performance.
- Integrate safety metrics into KPIs.
- Design safer, more efficient workflows.

**Delivery:** Hybrid/Virtual



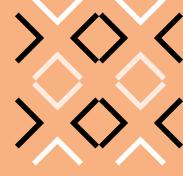
#### **Who Should Attend**

HSE professionals, operations managers.



#### Empower Your Future with Knowledge





At Sustavia Global, our commitment is to empower professionals to unlock their full potential through practical, results-driven learning. Our Workplace Excellence and Productivity programs are engaging, hands-on, and grounded in real organizational experience, ensuring that every skill you gain translates into measurable improvement and lasting impact.

Take the first step today. Invest in your growth and build the capabilities that drive excellence, innovation, and performance.

#### **Corporate / Group Rates**

For employer clients or partner organizations:

Group Size	Discounted Rate	Comment
Up to 10 participants	Flat rate \$3,000/day	Ideal for small-team sessions.
11 – 20 participants	Flat rate \$4,000/day	Scales efficiently for most CAPG applications.
20 + participants	Custom quotation	Can combine multiple modules.

## For more information about our training courses, please contact us at:



www.sustavia.ca



780-270-4739



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