

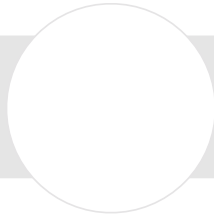
CULTURE BY DESIGN



Vision Mission Values

Do you have a clearly defined vision, mission and values?

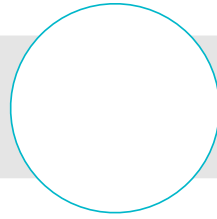
Can you articulate them and do you think your leaders and employees can as well?



Leadership Qualities Values-Based Behaviors

Do you have a set of clearly defined leadership competencies or qualities?

Do you have a set of clearly defined values-based behaviors for all employees?



Service Strategy

Do you have an intentionally designed Service Strategy (Processes, Environment and Delivery) for the organization?

CURRICULUM BY DESIGN



Leadership Excellence

Do you have an intentionally designed leadership curriculum that is aligned and integrated to your leadership competencies and/or qualities?

If so, is the curriculum required of all leaders?

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Employee Excellence

How do you teach your employees about culture in your organization?

What do you currently offer to develop your employees?

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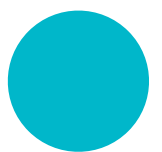


Service Excellence

How do you teach and reinforce your Service Strategy?

How do you measure the success of your Service Strategy?

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Systemic Organizational and Business Success

What is one goal you have right now for your organization?

ONBOARD  OXYGEN
CLASSROOM

We are classically trained  thinkers.