

Warranty Details for Ebike Pros Ebikes and Mobility Scooters

Your warranty covers core components like

Batteries for 12 months against defects

Motor and frame lifetime against defects

Brake pads lifetime for wear

Controller for 12 months against defects

All other components come with a 30 day warranty against defects unless specified

Proper care for your ebike

Ebikes stored outdoors should be covered and not exposed to the elements

Tire air pressure should be checked weekly and maintained with required psi specifications located on side of tire.

Batteries must be kept charged at all times after every ride. In storage batteries should be charged once a month and be kept from freezing. Improper stored or swollen batteries will not be covered under warranty as all batteries will be affected by improper care. Only individual cells that are defective will be covered.

Chargers must be kept dry. Chargers should not be left in your ebike while traveling unless it is in the original box and protected against bouncing around as bumpy roads can affect the electronics in the charger.

Always plug your ebike or battery in first then into wall outlet, when removing the charger remove from the outlet first then the ebike or battery.

Never charge your ebike outside incase of rain or moisture. Chargers with visible damage will not be covered under warranty Water damage, improper use or neglecting the charger will not be covered under warranty. Chargers come with a 30 day warranty against defects.

What is not covered under warranty

Bulbs, inner tubes, tires, trunk boxes, accessories, flat tires, racks, wheel rims, body fairing breakage, kickstands, seats, hinges, pedals, axles, seals, swing arm, bearings, switches and/or damage caused by the user.

Transportation cost to an authorized dealer repair location is the owner's responsibility.

Labor is not covered under your warranty unless dealer of purchase provides it.

The following will void your warranty

What will void your warranty is abuse, misuse, neglect,accidents(including those due to improper maintenance) external environmental corrosion including salt corrosion, water damage, modifications vehicle overload, damage caused by the user and any service performed by an unauthorized person or unauthorized dealer. Flat tires/tubes for rear motor must be repaired by an authorized dealer in order to maintain lifetime warranty on motor.

DATE:_____

NAME(PLEASE PRINT):..... PHONE NUMBER..... MODEL.....

SIGNATURE)..... SERIAL#..... COLOR.....

Ebike must undergo an annual inspection on or before the anniversary date of purchase in order to maintain the lifetime warranty (dealer may charge for inspection) INITIALS_____*