



Emmo Warranty

Comprehensive One Year Warranty: One year repair or replacement is extended to the original owner on the frame, swing-arm, motor and controller against manufacturer's defect in workmanship and materials on all e-bikes, mobility scooters. Manufacturer's comprehensive warranty does not cover such parts including, but not limited to seats, plastic housings and shrouds, pitting, scratches and chips, brake pads, tires, tubes, or damage due to lack of maintenance, accident, misuse or abuse. Damage incurred from floods, road salt and other foreign debris or chemicals are not covered by the comprehensive warranty. The Labour of any warranty repair will be covered by the original store that the Electric Bike was purchased from only when it is being repaired at said store. The parts will be covered by Emmo Inc.

Six Month Warranty on original Batteries and Chargers provided that they have been maintained as instructed by your vehicle hand-book and not subjected to freezing temperatures. For Lithium models, the chargers must match the lithium batteries. Emmo is not responsible for any damage resulting in using another brand or voltage of charger.

Certain conditions that may limit or completely void the warranty of your e-bike are: altering the bike from its original design or its intend use , eg: pulling a trailer , as a delivery vehicle or any commercial use .

(Please consult your EMMO dealer for more details of the warranty policies.)

E-Bike Registration

E-Bike Registration

Once you have purchased an Emmo E-bike, you can register your vehicle with us to validate your warranty.

In order to register your e-bike, please follow the steps listed below:

1. Fill out the following form:

Invoice Number: _____

Store Location: _____

Customer Name: _____

Address: _____

Phone Number: _____

E-mail: _____

Survey:

How did you find out about Emmo Inc.? (Please select the options that apply)

Returning Customer Family/Friend Passing by Store Kijiji
 Facebook Google Yelp Other _____

2. Send the information listed above to our e-mail: info@emmo.ca

3. Wait for a confirmation e-mail from Emmo Inc.