

greenworks®



EN POLESAW

OPERATOR MANUAL

FR POLESAW

MANUEL D'UTILISATION

ES POLESAW

MANUAL DEL OPERADOR



PSE302

| | | | | | |
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1 DESCRIPTION

1.1 OVERVIEW

Figure 1-20

| | | | |
|---|-----------------------|----|----------------------|
| 1 | Small lock-out button | 8 | Chain cover lock nut |
| 2 | Lock-out button | 9 | Oil tank cap |
| 3 | Trigger | 10 | Bar |
| 4 | Pole saw handle | 11 | Chain |
| 5 | Collar | 12 | Oil indicator |
| 6 | Extension pole | 13 | Chain lubricant |
| 7 | Pole saw head | 14 | Chain cover |

2 INTRODUCTION

Your product has been engineered and manufactured to high standards for dependability, ease of operation, and operator safety. When properly cared for, it will give you years of rugged, trouble-free performance.

2.1 INTENDED USE

The product fitted with a cutting attachment mounted on a pole to enable the operator to cut the branches of standing trees but not intends for cutting woods as normal chainsaw.

This appliance is not intended for use by persons (including children) with reduced understanding, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

3 GENERAL POWER TOOL SAFETY WARNINGS

▲ WARNING

Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your battery-operated (cordless) power tool.

3.1 GENERAL SAFETY RULES

- Avoid Dangerous Environment – Don't use appliances in damp or wet locations.
- Don't Use In Rain.
- Keep Children Away – All visitors should be kept at a distance from work area.

- Dress Properly – Do not wear loose clothing or jewelry. They can be caught in moving parts. Use of rubber gloves and substantial footwear is recommended when working outdoors. Wear protective hair covering to contain long hair.
- Use Safety Glasses – Always use face or dust mask if operation is dusty.
- Use Right Appliance – Do not use appliance for any job except that for which it is intended.
- Avoid Unintentional Starting – Don't carry plugged-in appliance with finger on switch. Be sure switch is off when plugging in. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- Don't grasp the exposed cutting blades or cutting edges when picking up or holding the appliance. (For grass shears and similar appliances only.)
- Don't Force Appliance – It will do the job better and with less likelihood of a risk of injury at the rate for which it was designed.
- Don't Overreach – Keep proper footing and balance at all times.
- Stay Alert – Watch what you are doing. Use common sense. Do not operate appliance when you are tired.
- Disconnect Appliance – Disconnect the appliance from the power supply when not in use, before servicing, when changing accessories such as blades, and the like.
- Store Idle Appliances Indoors – When not in use, appliances should be stored indoors in dry, and high or locked-up place – out of reach of children.
- Maintain Appliance With Care – Keep cutting edge sharp and clean for best performance and to reduce the risk of injury. Follow instructions for lubricating and changing accessories. Inspect appliance cord periodically, and if damaged, have it repaired by an authorized service facility. Inspect extension cords periodically and replace if damaged. Keep handles dry, clean, and free from oil and grease.
- Check Damaged Parts – Before further use of the appliance, a guard or other part that is damaged should be carefully checked to determine that it will operate properly and perform its intended function. Check for alignment of moving parts, binding of moving parts, breakage of parts, mounting, and any other condition that may affect its operation. A guard or other part that is damaged should be properly repaired or replaced by an authorized service center unless indicated elsewhere in this manual.
- Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type

of battery pack may create a risk of fire when used with another battery pack.

- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion. The temperature of 130°C can be replaced by the temperature of 265°F.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

3.2 GENERAL SAFETY RULES

- Keep all parts of the body away from the saw chain. Do not remove cut material or hold material to be cut when blades are moving. Make sure the switch is off when clearing jammed material. Saw chain continues to move after the switch is turned off. A moment of inattention while operating the pole saw may result in serious personal injury.
- Carry the pole saw by the handle with the saw chain stopped. When transporting or storing the pole saw, always fit the saw chain device cover. Proper handling of the pole saw will reduce possible personal injury from the saw chain.
- Hold the pole saw by insulated gripping surfaces only, because the saw chain may contact hidden wiring or its own cord. A saw chain contacting a "live" wire may make exposed metal parts of the

pole saw "live" and could give the operator an electric shock.

- Keep cable away from cutting area. During operation the cable may be hidden in shrubs and can be accidentally cut by the saw chain.
- Do not use the pole saw in bad weather conditions, especially when there is a risk of lightning. This decreases the risk of being struck by lightning.
- To reduce the risk of electrocution, never use near any electrical power lines. Contact with or use near power lines may cause serious injury or electric shock resulting in death.
- Always use two hands when operating the pole saw. Hold the pole saw with both hands to avoid loss of control.
- Always use head protection when operating the pole saw overhead. Falling debris can result in serious personal injury.
- Always remove battery pack from your tool when you are assembling parts, making adjustments, cleaning, or when not in use. Removing battery pack will prevent accidental starting that could cause serious personal injury.

3.3 CHILD SAFETY

Tragic accidents can occur if the operator is not aware of the presence of children.

- Keep children out of the working area and under the watchful care of a responsible adult.
- Do not allow children under the age of 14 to operate this machine. Children who are 14 years of age and older must read and understand the operating instructions and safety rules in this manual and must be trained and supervised by a parent.
- Stay alert, and turn the machine off if a child or any other person enters the working area.
- Use extreme care when approaching blind corners, doorways, shrubs, trees, or other objects that may obscure your view of a child who may run into the path of the machine.

4 PROPOSITION 65

▲ WARNING

This product contains a chemical known to the state of California to cause cancer, birth defects or other reproductive harm. Some dust created by power sanding, sawing, grinding, drilling, and other construction activities contains chemicals known to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are:








- Lead from lead-based paints;
- Crystalline silica from bricks and cement and other masonry products;
- Arsenic and chromium from chemically treated lumber.




Your risk of exposure to these chemicals varies depending on how often you do this type of work. To reduce your exposure to these chemicals, work in a well-ventilated area, and work with approved safety equipment, such as dust masks that are specially designed to filter out microscopic particles.

Save these instructions.

5 SYMBOLS ON THE PRODUCT




Some of the following symbols may be used on this product. Please study them and learn their meaning. Proper interpretation of these symbols will allow you to operate the product better and safer.

| Symbol | Explanation |
|---|---|
|  | Direct current-Type or characteristic of current. |
|  | Precautions that involve your safety. |
|  | Read and understand all instructions before operating the product, and follow all warnings and safety instructions. |
|  | Wear eye protection. |
|  | Do not expose the product to rain or moist conditions. |
|  | Wear ear protection. |
|  | Wear head protection. |



| Symbol | Explanation |
|---|-----------------------------------|
|  | Wear safety footwear. |
|  | Wear non-slip, heavy duty gloves. |
|  | DANGER! Risk of electrocution! |

6 RISK LEVELS

The following signal words and meanings are intended to explain the levels of risk associated with this product.

| SYMBOL | SIGNAL | MEANING |
|---|---------|--|
|  | DANGER | Indicates an imminently hazardous situation, which, if not avoided, will result in death or serious injury. |
|  | WARNING | Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury. |
|  | CAUTION | Indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury. |
| | CAUTION | (Without Safety Alert Symbol) Indicates a situation that may result in property damage. |

7 RECYCLE

| | |
|---|--|
|  | Separate collection. You must not discard with usual household waste. If it is necessary to replace the machine, or if it is no more use to you, do not discard it with household waste. Make the machine available for separate collection. |
|  | Separate collection of used machine and packaging let you recycle materials and use them again. Use of the recycled materials helps prevent environmental pollution and decreases the requirements for raw materials. |



At the end of their useful life, discard batteries with a precaution for our environment. The battery contains material that is dangerous to you and the environment. You must remove and discard these materials separately at a equipment that accepts lithium-ion batteries.

8 INSTALLATION

8.1 UNPACK THE MACHINE

▲ WARNING

Make sure that you correctly assemble the machine before use.

▲ WARNING

- If the parts have damage, do not use the machine.
- If you do not have all the parts, do not operate the machine.
- If the parts are damaged or missing, speak to the service center.

1. Open the package.
2. Read the documentation in the box.
3. Remove all the unassembled parts from the box.
4. Remove the machine from the box.
5. Discard the box and package in compliance with local regulations.

8.2 FIT THE POLE SAW

Figure 2-3

1. Mount the pole saw head on pole saw handle to achieve the standard length.
2. Slide the collar upwards.
3. Turn the collar clockwise to tight it.

8.3 EXTENSION OF THE POLE SAW

Figure 2-3

1. Fit the extension pole between the pole saw handle and the pole saw head to achieve the maximum length.
2. Slide the collars upwards.
3. Turn the collars clockwise to tight them.

▲ WARNING

Periodically check the tightness of the connection of the collars.

8.4 USE THE SHOULDER STRAP

Figure 4

1. Attach the carabiner to the carrying ring on the pole.
2. Put on the shoulder strap.
3. Adjust the length of the strap so that the carabiner is about the width of a hand below your right hip.

8.5 CUTTING PREPARATION

Figure 4

Before you start to cut, make sure that

- Wear heavy gloves for maximum grip and protection.
- Maintain a proper grip on the machine during operation.
 - Use your right hand grip on the rear handle while your left hand grip on the pole shaft.
 - Keep your body to the left of the chain line.
 - Never use a left-handed (cross-handed) grip, or any stance that places your body or arm across the chain line.
- Never stand directly under the limb you are cutting.
- Periodically examine the tightness of the collars during operation.

8.6 REMOVE THE BATTERY PACK

Figure 5

1. Push and hold the battery release button.
2. Remove the battery pack from the machine.

8.7 INSTALL THE BATTERY PACK

Figure 5

▲ WARNING

- If the battery pack or charger is damaged, replace the battery pack or the charger.
- Stop the machine and wait until the motor stops before you install or remove the battery pack.
- Read, know, and do the instructions in the battery and charger manual.

1. Align the lift ribs on the battery pack with the grooves in the battery compartment.
2. Push the battery pack into the battery compartment until the battery pack locks into place.
3. When you hear a click, the battery pack is installed.

9 OPERATION

i NOTE

Remove the battery pack and keep hands clear of the lock out button when you move the machine.

i IMPORTANT

Examine the chain tension before each use.

9.1 EXAMINE THE CHAIN LUBRICATION**i NOTE**

Do not use the machine without sufficient chain lubrication.

Figure

1. Examine the lubricant level from the oil indicator.
2. Add the lubricant if it is necessary.

9.2 START THE MACHINE

Figure 7

1. Install the battery pack into the machine.
2. Pull the small safety lock button upward with your thumb.
3. Press the safety lock button.
4. Press the trigger.

9.3 STOP THE MACHINE

Figure 7.

1. Release the trigger to stop the machine.

9.4 DELIMBING A TREE

Figure 8

▲ WARNING

Make sure that there is nothing or nobody in the area where the branches fall.

- Stand opposite the branch you will cut.
- Start to cut the higher branches.
- Then cut the lower branches.
- Cut downwards to prevent the jam of the bar.

9.5 LIMB TREE BRANCHES

Limbing is to remove the branches from a fallen tree.

Figure 9

1. Keep the larger lower branches to hold the log off the ground.
2. Remove the small limbs in one cut.
3. Limb the branches with tension from the bottom to up.
4. Keep the larger lower branches as a support until the log is limbed.

10 MAINTENANCE**▲ CAUTION**

Do not let brake fluids, gasoline, petroleum-based materials touch the plastic parts. Chemicals can cause damage to the plastic, and make the plastic unserviceable.

▲ CAUTION

Do not use strong solvents or detergents on the plastic housing or components.

▲ WARNING

Remove the battery pack from the machine before maintenance.

10.1 ASSEMBLE THE GUIDE BAR AND THE CHAIN

Figure 10-14.

1. Remove the battery pack from the machine.
2. Remove the chain cover nuts with the wrench.
3. Remove the chain cover.
4. Put the chain drive links into the bar groove.
5. Put the chain cutters in the direction of the chain operation.
6. Put the chain in position and make sure that the loop is behind the guide bar.
7. Hold the chain and bar.
8. Put the chain loop around the sprocket.
9. Make sure the chain tension pin hole on the guide bar fits correctly with the bolt.
10. Install the chain cover.
11. Tighten the chain. Refer to *Adjust the chain tension.*
12. Tighten the nuts when the chain is well tensioned.

i NOTE

If you start the chain saw with a new chain, have a test for 2-3 minutes. After that, examine the tension again and tighten the chain if necessary.

10.2 ADJUST THE CHAIN TENSION

Figure 10.13.14

▲ CAUTION

Wear protective gloves if you touch the chain, bar or areas around the chain.

1. Loosen the chain cover by turning the chain cover knob counterclockwise.

i NOTE

It is not necessary to remove the chain cover to adjust the chain tension.

- Turn the chain tension screw behind the bar and chain clockwise to increase the chain tension.
- Turn the chain tension screw counterclockwise to decrease the chain tension.
- When the chain is at the wanted tension, tighten the chain cover.

10.3 SHARPEN THE CUTTERS

Sharpen the cutters if it is not easy for the chain to go into the wood.

i NOTE

We recommend a service center which has the electric sharpener, does the high level or important sharpening work.

Figure 15-18.

- Tensioning chain.
- Sharpen the cutters corner with a 5/32 in. (4 mm) diameter round file .
- Sharpen the top plate, side plate and depth gauge with a flat file.
- File all the cutters to the specified angles and the same length.

i NOTE

During the process,

- Keep the file flat with the surface to be sharpened.
- Use the midpoint of the file bar.
- Use light but firm pressure when sharpening the surface.
- Lift the file away on each return stroke.
- Sharpen the cutters on one side and then move to the other side.

Replace the chain if:

- The length of the cutting edges is less than 5 mm.
- There is too much space between the drive links and the rivets.
- The cut speed is slow
- Sharpening the chain many times but it does not increase the cutting speed. The chain is worn.

10.4 GUIDE BAR MAINTENANCE

Figure 19-20.

i NOTE

Make sure that it is turned over periodically to keep symmetrical wear on the bar.

- Lubricate the bearings on the nose sprocket (if present) with the syringe (not included).
- Clean the bar groove with the scraping hook (not included).
- Clean the lubrication holes.
- Remove burr from the edges and level the cutters with a flat file.

Replace the bar if:

- the groove is not fit with the height of the drive links (which must never touch the bottom).
- the inside of the guide bar is worn and make the chain lean to one side.

10.5 ADD THE BAR AND CHAIN LUBRICANT

Examine the amount of oil in the machine. If the oil level is low, add the bar and chain lubricant as follows.

i IMPORTANT

Use bar and chain lubricant that is only for chains and chain oilers.

i NOTE

The machine comes from the factory without bar and chain lubricant.

- Loosen and remove the cap from the oil tank.
- Put the oil into the oil tank.
- Monitor the oil indicator to make sure that no dirt in the oil tank while you add the oil.
- Put the oil cap on.
- Tighten the oil cap.
- The whole oil tank can use for 20- 40 minutes.

i IMPORTANT

Do not use dirty, used or contaminated oil. Damage can occur to the bar or chain.

11 TRANSPORTATION AND STORAGE

Before you move the machine, always

- Remove the battery pack from the machine.
- Keep hands clear of the lock-out button.
- Put the scabbard on the guide bar and the chain.

Before you put the machine into storage, always

- Remove the battery pack from the machine.
- Clean all unwanted material from the machine.
- Make sure that the storage area is
 - Not available to children.

- Away from agents which can cause corrosion, such as garden chemicals and de-icing salts.

12 TROUBLESHOOTING

| Problem | Possible cause | Solution |
|---|---|--|
| The machine does not start | The poles are not assembled correctly. | Assemble the poles according to the instructions. |
| | The lock-out button and trigger are not depressed at the same time. | <ol style="list-style-type: none"> 1. Push and hold the lock-out button 2. While you hold the lock-out button, pull the trigger. 3. Release the lock-out button to start the machine. |
| The bar and chain gets hot and smokes. | Oil tank is empty. | Fill the oil tank. |
| | The discharge port is blocked. | Refer to the manual to remove the bar and clean out the debris. |
| | Inlet opening of inner oil tank is blocked. | <ol style="list-style-type: none"> 1. Clean the oil tank. 2. Fill with clean bar and chain lubricant. |
| | The sprocket is stuck and clogged with debris. | <ol style="list-style-type: none"> 1. Clean the sprocket. 2. Fill with clean bar and chain lubricant. |
| The bar and chain gets too hot and can not cut. | The chain tension is too tight or too loose. | Refer to Adjust the Chain Tension in the manual. |
| | The chain is dull | Sharpen or replace the chain. |
| | The chain is put on backwards. | Refer to Replace the Bar and Chain in this manual. |

| Problem | Possible cause | Solution |
|--|--|--|
| The motor runs, but the chain does not cut correctly, or the motor stops after around 3 seconds. | When you use the machine under load, it stops. | <ol style="list-style-type: none"> 1. Release the trigger. 2. Start the machine again. |
| | The chain is not lubricated. | Lubricate the chain to decrease the friction. |

13 TECHNICAL DATA

| | |
|-------------------------------|--------------------------------|
| Voltage | 48V DC |
| Guide bar length | 203 mm |
| Chain pitch | 3/8" LP (9.5 mm) |
| Chain gauge | .050" (1.27 mm) |
| Chain oil capacity | 80 ml |
| Weight (without battery pack) | 4.2 kg |
| Chain | 91PJ033X/CL15033X |
| Guide bar | 080NDEA318/ M1500833-1318TL |

14 LIMITED WARRANTY



Greenworks hereby warranties this product, to the original purchaser with proof of purchase, for a period of four (4) years against defects in materials, parts or workmanship. Greenworks, at its own discretion will repair or replace any and all parts found to be defective, through normal use, free of charge to the customer. This warranty is valid only for units which have been used for personal use that have not been hired or rented for industrial/commercial use, and that have been maintained in accordance with the instructions in the owners' manual supplied with the product from new.

ITEMS NOT COVERED BY WARRANTY:

1. Any part that has become inoperative due to misuse, commercial use, abuse, neglect, accident, improper maintenance, or alteration; or
2. The unit, if it has not been operated and/or maintained in accordance with the owner's manual; or
3. Normal wear, except as noted below;

- 4. Routine maintenance items such as lubricants, blade sharpening;
- 5. Normal deterioration of the exterior finish due to use or exposure.

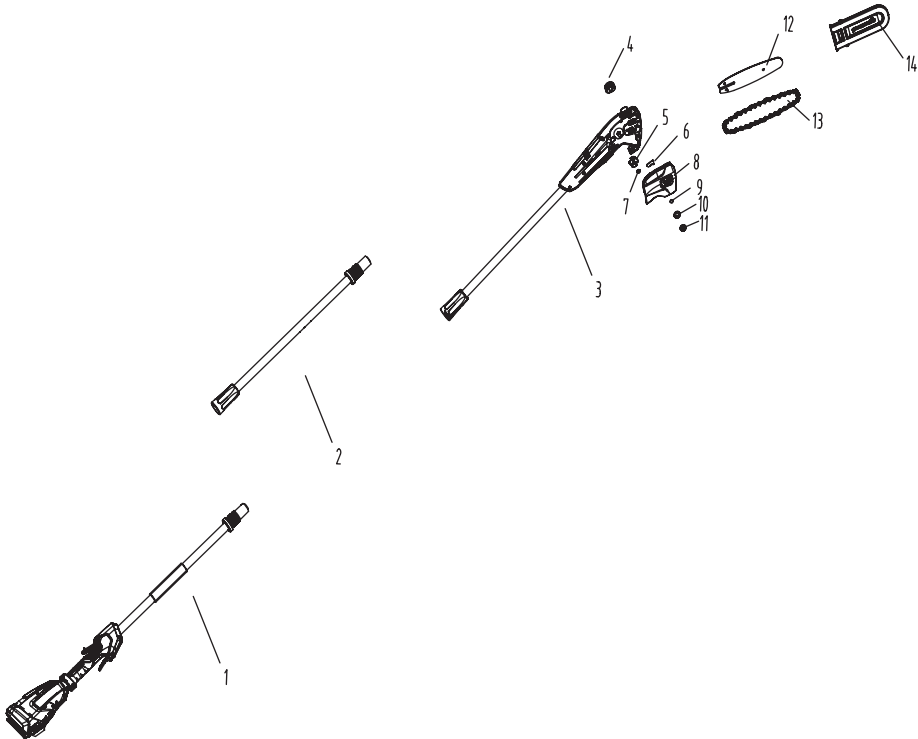
HELPLINE:

Warranty service is available by calling our toll-free helpline, at 1-833-493-5483.

TRANSPORTATION CHARGES:

Transportation charges for the movement of any power equipment unit or attachment are the responsibility of the purchaser. It is the purchaser's responsibility to pay transportation charges for any part submitted for replacement under this warranty unless such return is requested in writing by Greenworks.

15 EXPLODED VIEW



| No | Part No. | Qty | Description | No | Part No. | Qty | Description |
|----|-----------|-----|-------------------------|----|------------|-----|-------------|
| 1 | 311022706 | 1 | Polesaw Handle Assembly | 8 | 341032701B | 1 | Side Cover |

| No | Part No. | Qty | Description | No | Part No. | Qty | Description |
|----|------------|-----|-----------------------|----|------------|-----|-------------------|
| 2 | 311032705 | 1 | Pole Assembly | 9 | 329011898 | 1 | Circular Traveler |
| 3 | 311012706 | 1 | Polesaw Head Assembly | 10 | 332031898A | 1 | Bushing |
| 4 | 341071071B | 1 | Oil Tank Cap | 11 | 332041898B | 1 | Lock Nut |
| 5 | 33902102C | 1 | Sprocket | 12 | 32902320F | 1 | Bar |
| 6 | 34288586A | 1 | Oil Seal Gasket | 13 | 329012701 | 1 | Chain |
| 7 | 32209590 | 1 | Clip | 14 | 34112320-2 | 1 | Scabbard |

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