

# Cookie Policy

**Last updated: 2nd July 2025**

**Applies to: Users in the United Kingdom and the European Economic Area**

## 1. Introduction

At Engreco Healthcare, we value your privacy and aim to be transparent about how we collect and use your personal data. This Cookie Policy explains how cookies and similar technologies are used on our website, [www.engreco.co.uk](http://www.engreco.co.uk) ("the website"), and how you can manage your cookie preferences.

We use cookies to improve functionality, analyse traffic, and personalise user experience. Some cookies may also be placed by third-party services we use.

## 2. What are cookies?

Cookies are small text files stored on your device by your browser when you visit a website. They help remember your actions and preferences (such as login or language) over a period of time.

Cookies may be:

- **First-party cookies** – set by our website
- **Third-party cookies** – set by third parties whose services we use on our website

## 3. What are scripts?

Scripts are pieces of code used to ensure our website operates interactively and smoothly. They may run on our server or directly on your device.

## 4. What is a web beacon?

A web beacon (or pixel tag) is a small invisible image or line of code used to monitor website activity, such as which pages are visited and how users interact with them.

## 5. Types of cookies we use

Under UK and EU law, we are required to gain your consent for all cookies except those that are strictly necessary for the operation of the website.

### 5.1 Essential (Strictly Necessary) Cookies

These cookies are required for basic website functionality and security. They do not require your consent. Examples include session management, page navigation, and cookie preference storage.

### 5.2 Performance and Analytics Cookies

Used to collect anonymised data about how users interact with the site. We use this data to improve website structure, content, and user experience. Consent is required before these cookies are placed.

### 5.3 Functionality Cookies

Enable the website to remember choices you make (e.g. language, region) and provide enhanced features. These require consent.

### 5.4 Marketing and Third-party Cookies

These cookies may be set by external services (e.g. YouTube, Google Ads) and are used to track user behaviour across websites. We do not use marketing cookies currently, but if introduced, your consent would be required.

## 6. Cookies in Use

Provider	Purpose	Type
Elementor	Website design/layout	Functional (Essential)
WordPress	Site settings, preferences	Functional (Essential)
Google Analytics	Website usage analytics	Performance (Requires Consent)
Miscellaneous	Other platform features	Pending Categorisation

## 7. Consent and cookie control

When you first visit our website, a banner will ask you to accept or manage your cookie preferences. We do not place non-essential cookies without your explicit opt-in.

You can manage your preferences or withdraw consent at any time via the “**Cookie Settings**” link in the website footer.

## 8. Managing cookies via your browser

You can also delete or block cookies through your browser settings. Instructions can usually be found in your browser’s help section.

Note: Disabling cookies may impact the functionality and usability of our website.

## 9. Your data protection rights

Under UK and EU data protection law, you have the following rights:

- **Right to be informed** about how your data is collected and used
- **Right of access** to your personal data
- **Right to rectification** of inaccurate or incomplete data
- **Right to erasure** of your data ("right to be forgotten")
- **Right to restrict or object to processing** in certain situations
- **Right to data portability** to transfer data to another controller
- **Right to withdraw consent** at any time

To exercise these rights or make a complaint, please contact us using the details below. You also have the right to lodge a complaint with the **Information Commissioner's Office (ICO)** in the UK or your local supervisory authority in the EU.

## 10. Contact Us

If you have any questions about this Cookie Policy or how we use cookies, please get in touch:

### **Engreco Healthcare**

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This Cookie Policy was synchronised with [cookiedatabase.org](https://cookiedatabase.org) on 2nd July 2025.