## Dighton Housing Authority (DHA) DightonHA.org MEMORANDUM

TO: Lincoln Village Resident

FROM: Robbie A. DeSouza, Executive Director

DATE: June 15, 2021

RE: Updates, reminders, and Information

As always, if you need assistance with anything please call (508-823-8361) or email (<u>Director@DightonHA.org</u>) and I will do my best to help or try my best to find you the help you need. Life is getting back to normal, please continue to be careful, and when you are sick stay home even if you have been vaccinated. Below is important dates, updates, and information regarding the Dighton Housing Authority:

- <u>Chicken Dinner</u>: On June 29, 2021 a chicken dinner will be delivered to each apartment. The meal was attained through a state earmark promoted and supported by Senator Marc Pacheco and brought to you by the Taunton Emergency Task Force and the Taunton Council on Aging. The dinner will include: A whole cooked rotisserie chicken with mashed potatoes and butternut squash. All you have to do to receive the chicken dinner is be home on June 29, 2021, between 9:30 a.m. to 11:30 a.m. to receive the meal. You must be home to receive the dinner.
- Office: The Office is open and staffed by 1 part-time employee. I can only be in one place and help one person at a time so it is best to have an appointment. Staff is available by phone (508-823-8361), by email (Director@DightonHA.org), or by appointment Tuesdays, Wednesdays, and Thursdays from 7:20 a.m. to 2:00 p.m.
- <u>Maintenance Emergencies:</u> If you have a maintenance emergency and need immediate assistance call 508-823-8361. If the Office is closed or I am away from my desk, the answering service will answer and get you the assistance needed.
- <u>Maintenance Work:</u> If you need any work (non-emergency) done in your apartment please call 508-823-8361 or email <u>Director@DightonHA.org.</u>
- Resident Services: The Resident Services Department is committed to working with you to find the resources and services you need for problems or issues you may be experiencing.
  - Ann Sullivan 508-824-0315 ASullivan@TauntonHousing.com
- <u>Community Building:</u> The Community Building is OPEN!!! You must wear a mask in the Community Building if you are not fully vaccinated and/or you can not practice social distancing.
- Entrance Doors (RED DOOR): Each tenant building is locked from sunset to sunrise. If you are expecting company while the door is locked, it is your responsibility to let them in. It is a violation of your Lease if you tamper with the door, tamper with the lock, and/or prop the door open.
- <u>Annual Unit Inspections:</u> We are re-starting our Annual Unit Inspection program starting in September 2021. You will receive at least 48 hours written notice of the inspection.
- Masks: If you need masks please call (508-823-8361) or email me (Director@DightonHA.org).
- <u>Laundry Room</u>: Everyone should be considerate of their neighbors and use a maximum of 2 machines at a time. Please make sure you quickly remove your clothing when the load is complete so the next tenant can use the machine. If you have any problems with the washer/dryers not working or taking your money, call the number posted in the Community Center to report the problem and request a refund.

• <u>Dighton Food Bank:</u> The Dighton Food Bank will be at Lincoln Village Community Center on Tuesday, June 22, 2021. This will be the last month each building will be assigned a time to come to the food bank, please see below. When you are at the food bank, please practice social distancing and wear a mask. If you have not registered for the Dighton Food Bank, please come by on this day and someone will assist you.

G Building 8:00 a.m. to 8:15 a.m. C Building 9:00 a.m. to 9:15 a.m. 8:15 a.m. to 8:30 a.m. 9:15 a.m. to 9:30 a.m. H Building D Building E Building 9:30 a.m. to 9:45 a.m. A Building 8:30 a.m. to 8:45 a.m. B Building 8:45 a.m. to 9:00 a.m. F Building 9:45 a.m. to 10:00 a.m.

• <u>Grills:</u> Gas Grills are not permitted in state-aided housing per the Department of Housing and Community. All other grills will be stored outside, and the Authority will have no responsibility whatsoever for damage due to elements, animals, vandalism, theft or improper use. No grills or fuel (such as charcoal or lighter fluid) will be left on porches, common hallways, or community room. Any grill found stored in area off limits will be removed and the residents' permission will be forfeited for the length of their tenancy.

When utilizing a grill, it should be pulled sufficiently away from the building (at least ten feet) so that there is no danger of accidental injuries or fire to the other residents of the building. The grill shall remain on level surface and be used only when secure. Grills should be cool to the touch and all remnants of fire extinguished when returned to their storage area. No grill should be stored until cleaned to avoid the accumulation of grease and food which may attract rodents, other animals, and unsanitary conditions.

- <u>Automated (Robo/Robotic) Calls:</u> The DHA sends out Robo Calls occasionally to let you know of upcoming events, snowplow updates, reminder calls etc. If your number is on the Do Not Call Registry you cannot receive any Robo Calls from DHA. If you would like your name removed from the Do Not Call Registry, let me know and I will get you the form you must complete. I must caution you that if you take your name off the Do Not call Registry the DHA cannot put you back on it and you may start receiving calls from telemarketers.
- Renters Insurance: The DHA recommends all residents have Renters Insurance. If there was ever a fire, flood, etc. and damage occurred to your property would not be covered by the Authority or our insurance. I believe it is better to be safe and have it, then be sorry later for not.
- Bread & Other Donated Items: Lincoln Village is donated food/bread/veggie's/etc. Most of is donated to St. Vincent DePaul and they are kind enough to share it with us. Many of these items are going to expire soon. It is the responsibility of the person taking the donation to check the date and make sure the item is still good. The DHA, the Dighton Council on Aging, and/or St. Vincent DePaul take no responsibility for the freshness/quality of the food, nor do we check the expiration date to make sure the food has not expired. Please be considerate of your neighbors and take one per household until everyone has a chance to get something.
- Resident Advisory Board: The Board is looking for volunteers to sit on a Resident Advisory Board. The Resident Advisory Board purpose is to advise the Dighton Housing Authority on its Annual Plan and other matters of concern to residents of the Dighton Housing Authority. If you are interested, please call (508-823-8361), or email me (<u>Director@DightonHA.org</u>).
- <u>Pet Committee:</u> The Board is looking for volunteers to sit on the Pet Committee. The Pet Committee is responsible for resolving complaints which may arise at Lincoln Village. I currently need 1 pet owning tenant and 1 non pet owning tenant to serve on the committee. If you are interested, please call (508-823-8361), or email me (<u>Director@DightonHA.org</u>).
- DHA Policies: You can view most of DHAs policies by visiting our website: DightonHA.org.

Happy Father's Day to all our dads!

Cc: BOCs/Maintenance Department/Website