

Dighton Housing Authority Maintenance Emergency Policy

It is the policy of the Dighton Housing Authority (DHA) that the maintenance employee shall be called in, after hours, for a maintenance emergency only. The following is a list of qualified emergencies:

- Fires and fire alarms (Dighton Fire Department will reach the maintenance employee if needed).
- Electric power failure.
- No heat or hot water.
- Broken water pipes.
- Sewer blockage.
- Inoperable refrigerator.
- Snow storms.

All other questionable problems must receive approval from the Executive Director.

If a tenant has a maintenance emergency, and cannot find the maintenance employee, he/she should call the emergency pager number and leave a message. Someone will get back to the tenant as soon as possible.

Approved by Board Action at its Tuesday, April 9, 2002 Meeting.