



# **ACTION, RISK, ISSUE MANAGEMENT**

**MANAGE THE PRESENT.  
MIND THE GAP.  
3-BOX THINKING.**

## **Action, Risk, and Issue Management**

These 3 topics are co-owned with the client. It is therefore important that as a team lead or project manager you bring rigor to these 3 areas and motivate the client to also adopt and co-own these topics. The program provides tools and methods to manage action, risk, and issues and how to analyze the impact of dependencies, bottlenecks, and positive & negative risks. This program provides 'LEARN TO' and 'HOW TO' knowledge, skills, and experience in a classroom.



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## **YOUR COURSE OF STUDY**

- Action Log
- Dependency
- Communication Plan
- Escalation Matrix
- Issue Log
- RCA
- Monitoring and Reporting
- PNA-KIV
- Risk Log
- Mitigation Plan
- Contingency Plan
- Financial Risk
- Technical Risk
- Timeline Risk
- External Risk
- 3-Box thinking

## **PARTICIPANT PROFILE**

Team Leads, Managers involved in managing teams and work-streams.