IT PROGRAM MANAGEMENT
WHAT THEY DON'T TEACH YOU IN PROJECT MANAGEMENT SCHOOL.

IT Program Management

This program will help you become an "Experienced" Program Manager. Our unique pedagogy "Experience In A Classroom" not only helps you "Learn To", but also "How To" effectively deliver as a Global Program Manager. The program combines the body of knowledge from Technology Services and Management Consulting Services. At the end of the program, you will be able to deliver in global multi-country projects and programs. Be an expert in Project Governance, Quality Management, and Risk Management. Expert in Earned Value Analytics and Metrics-Based Project Management.

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YOUR COURSE OF STUDY

Project Management vs Program Management
Project Initiation overview
Project Planning Overview
Project Execution Overview
Project Monitoring & Controlling
Project Closing Overview
Project Governance Plan
Quality Management Plan
Delivering Global Projects
Program Mandate
Program Definition
Managing Tranches
Scope Management & Requirement Traceability Matrix
SIPOC, Affinity Diagrams, Kano Model, B&IT Modelling, MoSCoW
Work Breakdown Structure & Work Package Strategy
Architecture document
Key Success Factors & Failure Analysis
Estimating work, Solution to Sell, and Solution to Deliver
Scheduling Work & Delivery Model
Determine resource needs
Establish Baseline
Change control
Manage resources & Time Management
Staffing Pyramid
Monitor and control risks and issues
Measure & Track Performance
Earned Value Analysis
Requirement Volatility
Quality Management & Quality Metrics
Status Reporting
Financial aspects of project management (P&L, FTE Forecast, Cost To Serve)
Types of contract
Project Management Office (Setup and running a PMO)
Vendor Management
Benefits Management
Change Management
Close Program
Post Program Support
Application Management Support
Service Delivery Management
SLA Management & Reporting

PARTICIPANT PROFILE

At least 1 end-to-end implementation experience.