QUALITY MANAGEMENT
PLAN IT.
INTEGRATE IT.
REPORT IT.

Quality Management

Quality Management is one of the most important criteria for delivering customer satisfaction and demonstrating your team's and your organization's delivery capabilities. Quality is all-encompassing and is concerned with customer inputs, your project outputs, your team's quality, the quality of your documentation, and the quality of your management practices. This program provides you with technology and management consulting tools to succeed in integrating quality into your delivery activities and confidently report it. The program will provide a "LEARN TO" and "HOW TO" body of knowledge and experience.

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PARTICIPANT PROFILE

You should have delivered at least 1 end-to-end IT Implementation project. You are interested in working as a Quality Lead, Testing Lead, or Project Manager with strong Quality Management background.