

Quinn Maloney

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INFORMATION SECURITY ANALYST

Leadership | Organization | Communication

Through my experience with Meta, ZT Systems, and AWS I've Organized, Coordinated, and Troubleshooted Network Infrastructure projects around large teams with my background in Project Management and IT Networking and Security.

WORK EXPERIENCE

Amazon Web Services – *Hayward, CA*

11/2023 – PRESENT

Data Center Operator

- Managed Port Security on Network Devices and troubleshooted Break/Fix AWS Servers ensuring Hardware is properly flashed and in alignment with Security Protocols.
- Executed swift and effective responses to critical incidents, minimizing downtime and ensuring uninterrupted service delivery to AWS customers.
- Enforced and upheld security protocols, consistently ensuring compliance with industry standards and AWS security policies to safeguard sensitive data and maintain a secure production environment.

ZT Systems – *Santa Clara, CA*

08/2023 – 11/2023

Data Center Technician

- Worked alongside Microsoft Quality Assurance to document and improve current procedures in Security, Inventory, Deployment, and Decommissioning within Data Center Operations.
- Specialized in Break/Fix minimal configuration trouble-shooting of Chassis Managers, Microsoft Azure Storage servers and AI Compute servers to run Bash and Python Scripts within a Linux environment.
- Managed VM's to run scripts, troubleshoot servers, and check logs for RAID Array Configurations.

EMR CPR – *Santa Clara, CA*

05/2023 – 08/2023

Data Technician and IT Support Technician

- Installed Racks with PDU's, Servers, and Switches within a Rack and Stack build and maintained cable management standards for Cloud Storage Tech Firms.
- Communicated logistics with Quality Assurance teams to ensure safe removal and installation of networking devices and tracked client resources.
- Ensured client satisfaction and mentored 3+ co-workers on quality control.

Meta – *Menlo Park, CA*

01/2023 – 04/2023

Technical Project Coordinator Intern | Network.AI

- Responsible for organizing Meta's Network Infrastructure Network.AI Team for better communication procedures and Cross Functional alignment on project objectives.
- Involved in key meetings for Network.AI's workstreams and collaborated with Data Center Engineers for company alignment.

EDUCATION

Year Up | Information Technology - *Menlo Park, CA*

Information Technology – IT Helpdesk, January 2023

Cañada College | Computer Science - *Redwood City, CA*

Associates of Arts – Computer Science, In Progress

CERTIFICATIONS

- ServiceNow IT Leadership Certification
- Google IT Support Professional Certificate
- Codecademy: Learn the Command Line
- NVIDIA AI in the Data Center Certificate
- Google Project Management Certificate
- Studying for CompTIA A+
- TryHackMe: Pre-Security Learning Path
- Mimo Python and SQL Certifications
- Introduction to MS Excel Certification